Performance Accountability Results
For Parking Meter Operations
iSLIMS.com
Contractor Performance Monitoring
Week Ending: 8/31/2011

August						2011
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	(31)			

On time / Late Contractor Performance and Liquidated Damage

Performance for week ending: 8/31/2011

Week Performance

Meters Serviced: **#BDLate:**   **Total LD:**
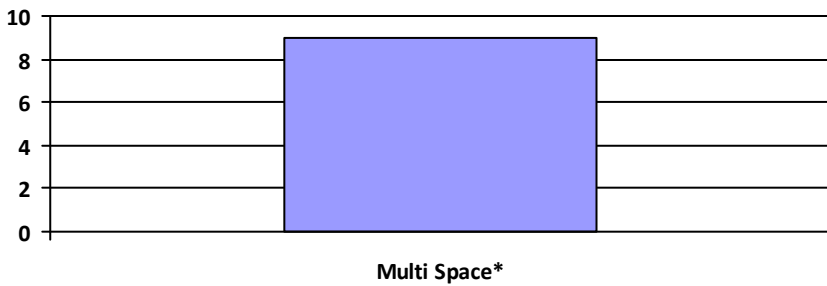
4 Week Performance Summary

Problem	Late	LD$
Multi Space*	9	$1,076.40

Meters Serviced: 9   **#BDLate: 9**
Total LD: $1,076.40

90 Day Performance History

Multi Space*

Contract Rules Applied to Meter Operability Analysis: - excludes duplicate CALLS
--includes CALL CENTER and DDOT reported problems that were transmitted to ACS
--BDLate=Business Days Late. Results are based on # District Business days late AFTER the designated due date. These are not calendar days late. Holidays are excluded.
--Single space meters must be repaired within 3 District Business days to be considered on time
--Multi space meters must be repaired within 1 District Business day to be considered on time
--non-operable (non-working) meter count excludes duplicate service calls on the same day
--any OPEN and LATE service tickets are valued based on report generation date

Contract Reference
Appendix J.3.11
C.3.3.8
H.12.3
H.12.4.2
H.12.5.2