

Out of Order*

Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring
Week Ending: 12/31/2012

Decem	2	2012				
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	(31)					

On time / Late Contractor Performance and Liquidated Damage

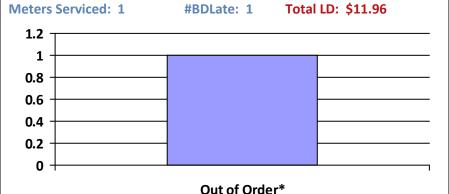
Performance for week ending: 12/31/2012 Problem Total Late LD\$

4 Week Performance Summary

Problem	Late	LD\$
Out of Order*	1	\$11.96

Week Performance

\$11.96

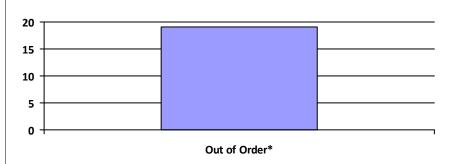


Meters Serviced: 1 #BDLate: 1
Total LD: \$11.96





90 Day Performance History



Contract Rules Applied to Meter Operability Analysis: - excludes duplicate CALLS

- --includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- --BDLate=Business Days Late. Results are based on # District Business days late AFTER the designated due date. These are not calendar days late. Holidays are excluded.
- --Single space meters must be repaired within 3 District Business days to be considered on time
- --Multi space meters must be repaired within 1 District Business day to be considered on time
- --non-operable (non-working) meter count excludes duplicate service calls on the same day
- --any OPEN and LATE service tickets are valued based on report generation date

Appendix J.3.11
C.3.3.8

H.12.3 H.12.4.2 H.12.5.2

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