![District Department of Transportation logo - d.]

Executive Dashboard

Performance Accountability Results
For Parking Meter Operations
iSLIMS.com
Contractor Performance Monitoring
Week Ending: 6/30/2011

June						2011
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	(30)		

Contract Rules Applied to Meter Operability Analysis: - excludes duplicate CALLS
--includes CALL CENTER and DDOT reported problems that were transmitted to ACS
--BDLate=Business Days Late. Results are based on # District Business days late AFTER the designated due date. These are not calendar days late. Holidays are excluded.
--Single space meters must be repaired within 3 District Business days to be considered on time
--Multi space meters must be repaired within 1 District Business day to be considered on time
--non-operable (non-working) meter count excludes duplicate service calls on the same day
--any OPEN and LATE service tickets are valued based on report generation date

Contract Reference
Appendix J.3.11
C.3.3.8
H.12.3
H.12.4.2
H.12.5.2

<table>
<tr><td colspan="8">June   2011</td></tr>
<tr><td></td><td></td><td></td><td>1</td><td>2</td><td>3</td><td>4</td></tr>
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DISTRICT DEPARTMENT OF TRANSPORTATION

Executive Dashboard

Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

Week Ending: 6/30/2011

On time / Late Contractor Performance and Liquidated Damage

Performance for week ending: 6/30/2011

Week Performance

Meters Serviced: **#BDLate:**   **Total LD:**

4 Week Performance Summary

Meters Serviced: **#BDLate:**

Total LD:

90 Day Performance History   **Total LD:**

Meters Serviced: **#BDLate:**

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Soumya Dey, District Department of Transportation   *Sunday, August 14, 2011*

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iSLIMS.com
Contractor Performance Monitoring
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Soumya Dey, District Department of Transportation   *Sunday, August 14, 2011*