

						1	2
3	4	5	6	7	8	9	
10	11	12	13	14	15	16	
17	18	19	20	21	22	23	
24	25	26	27	28	29	30	

**On time / Late Contractor Performance and Liquidated Damage**

**Performance for week ending: 6/30/2012**

**Week Performance**

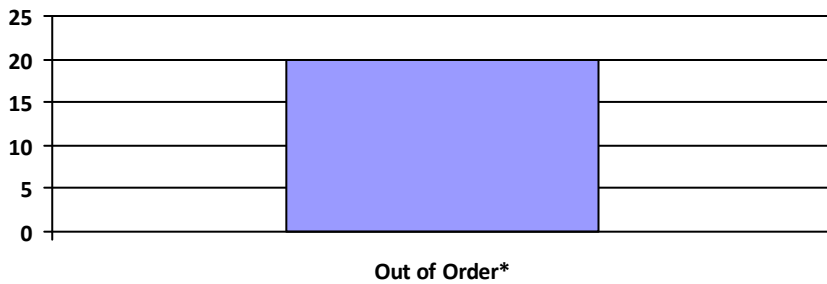
Meters Serviced:                      #BDLate:                      Total LD:

**4 Week Performance Summary**

Meters Serviced:                      #BDLate:  
Total LD:



**90 Day Performance History**



Contract Rules Applied to Meter Operability Analysis: - excludes duplicate CALLS  
 --includes CALL CENTER and DDOT reported problems that were transmitted to ACS  
 --BDLate=Business Days Late. Results are based on # District Business days late AFTER the designated due date. These are not calendar days late. Holidays are excluded.  
 --Single space meters must be repaired within 3 District Business days to be considered on time  
 --Multi space meters must be repaired within 1 District Business day to be considered on time  
 --non-operable (non-working) meter count excludes duplicate service calls on the same day  
 --any OPEN and LATE service tickets are valued based on report generation date

Contract Reference

- Appendix J.3.11
- C.3.3.8
- H.12.3
- H.12.4.2
- H.12.5.2