

					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

On time / Late Contractor Performance and Liquidated Damage

Performance for week ending: 3/31/2013

Week Performance

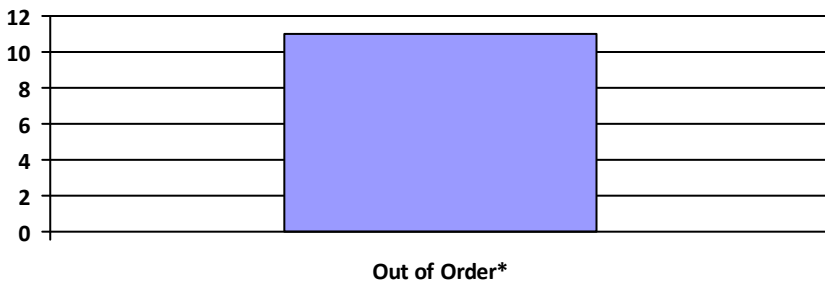
Meters Serviced: #BDLate: Total LD:

4 Week Performance Summary

Meters Serviced: #BDLate:
Total LD:



90 Day Performance History



Contract Rules Applied to Meter Operability Analysis: - excludes duplicate CALLS
 --includes CALL CENTER and DDOT reported problems that were transmitted to ACS
 --BDLate=Business Days Late. Results are based on # District Business days late AFTER the designated due date. These are not calendar days late. Holidays are excluded.
 --Single space meters must be repaired within 3 District Business days to be considered on time
 --Multi space meters must be repaired within 1 District Business day to be considered on time
 --non-operable (non-working) meter count excludes duplicate service calls on the same day
 --any OPEN and LATE service tickets are valued based on report generation date

Contract Reference
Appendix J.3.11
C.3.3.8
H.12.3
H.12.4.2
H.12.5.2