

**Performance Accountability Results**

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

Week Ending: 5/31/2013

May							2013
			1	2	3	4	
5	6	7	8	9	10	11	
12	13	14	15	16	17	18	
19	20	21	22	23	24	25	
26	27	28	29	30	31		

Contract Rules Applied to Meter Operability Analysis: - excludes duplicate CALLS  
 --includes CALL CENTER and DDOT reported problems that were transmitted to ACS  
 --BDLate=Business Days Late. Results are based on # District Business days late AFTER the designated due date. These are not calendar days late. Holidays are excluded.  
 --Single space meters must be repaired within 3 District Business days to be considered on time  
 --Multi space meters must be repaired within 1 District Business day to be considered on time  
 --non-operable (non-working) meter count excludes duplicate service calls on the same day  
 --any OPEN and LATE service tickets are valued based on report generation date

Contract Reference
Appendix J.3.11
C.3.3.8
H.12.3
H.12.4.2
H.12.5.2

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**On time / Late Contractor Performance and Liquidated Damage**

**Performance for week ending: 5/31/2013**

**Week Performance**

Meters Serviced: #BDLate: Total LD:

**4 Week Performance Summary**

Meters Serviced: #BDLate:  
Total LD:



**90 Day Performance History Total LD:**

Meters Serviced: #BDLate:

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DISTRICT DEPARTMENT OF TRANSPORTATION

Executive Dashboard

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