



Executive Dashboard

Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

Week Ending: 11/30/2011

November					2011					
		1	2	3	4	5				
6	7	8	9	10	11	12				
13	14	15	16	17	18	19				
20	21	22	23	24	25	26				
27	28	29	30							

- Contract Rules Applied to Meter Operability Analysis: - excludes duplicate CALLS
- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- BDLate=Business Days Late. Results are based on # District Business days late AFTER the designated due date. These are not calendar days late. Holidays are excluded.
- Single space meters must be repaired within 3 District Business days to be considered on time
- Multi space meters must be repaired within 1 District Business day to be considered on time
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- any OPEN and LATE service tickets are valued based on report generation date

Contract Reference
Appendix J.3.11
C.3.3.8
H.12.3
H.12.4.2
H.12.5.2

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On time / Late Contractor Performance and Liquidated Damages

Performance for week ending: 11/30/2011

Week Performance

Meters Serviced: #BDLate: Total LD:

4 Week Performance Summary

Meters Serviced: #BDLate:
Total LD:



90 Day Performance History

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