

|    |    |    |    |    |    |    |   |
|----|----|----|----|----|----|----|---|
|    |    |    |    |    |    |    | 1 |
| 2  | 3  | 4  | 5  | 6  | 7  | 8  |   |
| 9  | 10 | 11 | 12 | 13 | 14 | 15 |   |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |   |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 |   |
| 30 | 31 |    |    |    |    |    |   |

**On time / Late Contractor Performance and Liquidated Damages**

**Performance for week ending: 10/31/2011**

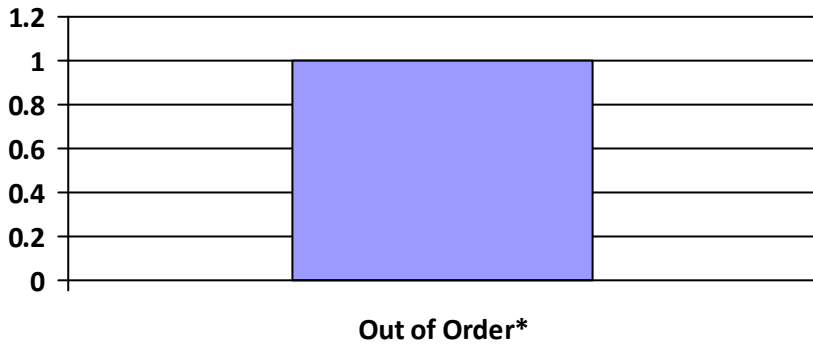
| Problem       | Total | Late | LD\$    |
|---------------|-------|------|---------|
| Out of Order* | 1     | 1    | \$11.96 |

**4 Week Performance Summary**

| Problem       | Late | LD\$    |
|---------------|------|---------|
| Out of Order* | 1    | \$11.96 |

**Week Performance**

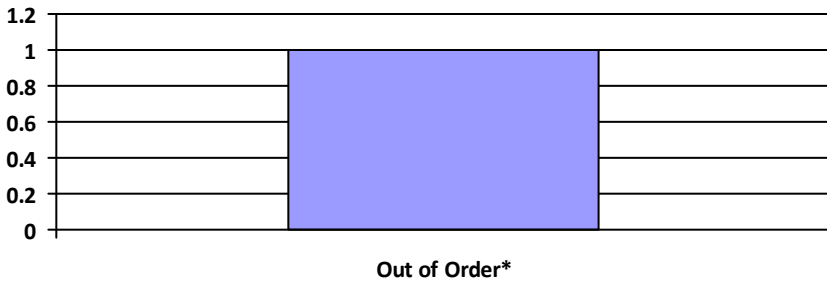
Meters Serviced: 1      #BDLate: 1      Total LD: \$11.96



Meters Serviced: 1      #BDLate: 1  
Total LD: \$11.96



**90 Day Performance History**



Contract Rules Applied to Meter Operability Analysis: - excludes duplicate CALLS  
 --includes CALL CENTER and DDOT reported problems that were transmitted to ACS  
 --BDLate=Business Days Late. Results are based on # District Business days late AFTER the designated due date. These are not calendar days late. Holidays are excluded.  
 --Single space meters must be repaired within 3 District Business days to be considered on time  
 --Multi space meters must be repaired within 1 District Business day to be considered on time  
 --non-operable (non-working) meter count excludes duplicate service calls on the same day  
 --any OPEN and LATE service tickets are valued based on report generation date

Contract Reference

- Appendix J.3.11
- C.3.3.8
- H.12.3
- H.12.4.2
- H.12.5.2