

				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

On time / Late Contractor Performance and Liquidated Damage

Performance for week ending: 9/30/2011

Week Performance

Meters Serviced: #BDLate: Total LD:

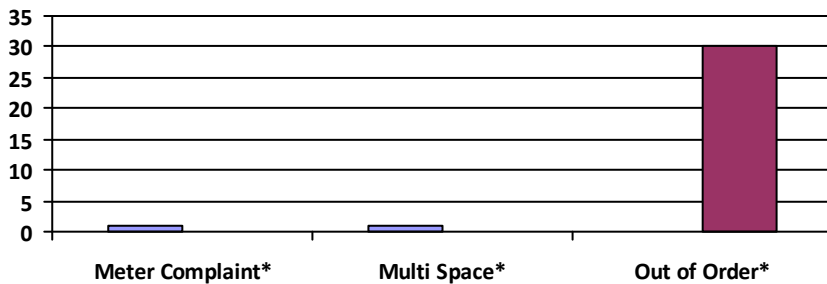
4 Week Performance Summary

Problem	Late	LD\$
Meter Complaint*	1	\$11.96
Multi Space*	1	\$119.60

Meters Serviced: 2 #BDLate: 2
Total LD: \$131.56



90 Day Performance History



Contract Rules Applied to Meter Operability Analysis: - excludes duplicate CALLS
 --includes CALL CENTER and DDOT reported problems that were transmitted to ACS
 --BDLate=Business Days Late. Results are based on # District Business days late AFTER the designated due date. These are not calendar days late. Holidays are excluded.
 --Single space meters must be repaired within 3 District Business days to be considered on time
 --Multi space meters must be repaired within 1 District Business day to be considered on time
 --non-operable (non-working) meter count excludes duplicate service calls on the same day
 --any OPEN and LATE service tickets are valued based on report generation date

Contract Reference

- Appendix J.3.11
- C.3.3.8
- H.12.3
- H.12.4.2
- H.12.5.2