

Performance Accountability Results

For Parking Meter Operations

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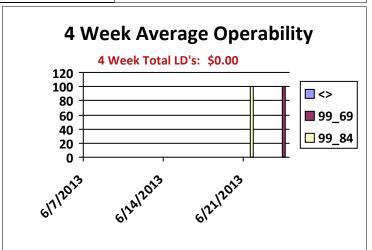
Contractor Performance Monitoring
Week Ending: 6/24/2013

June	2013					
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

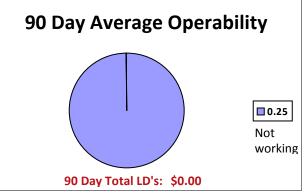
Multi Space Meter Operability Analysis

Daily Operability		4 Week Ave	rage Operability	90 Day Overall Operability
Date	Operable	Week	Operable	
6/24/2013	99.69	6/7/2013	3	
	<u>'</u>	6/24/2013	99.69	Working: 99.75 %
		6/21/2013	99.84	Not Modern 0 25 %
		6/14/2013		Not Working: 0.25 %









Contract Baseline Required: 99 Operable Total District Multi Space Parking Meters 642

Contract Rules Applied to Meter Operability Analysis:

- --includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- --excludes all Graffiti tickets as these do not affect operability / excludes duplicate CALLS
- --excludes service requests that resulted in meter found operable (no repairs required)
- --total meter inventory is based on the CURRENT meter inventory at the time of the report
- --non-operable (non-working) meter count excludes duplicate service calls on the same day
- --includes working District business days (Monday thru Friday) and excludes holidays

Contract Reference

Appendix J.3.11 C.3.3.8 H.12

H.12.4.2

H.12.5.2