

Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring
Week Ending: 3/31/2012

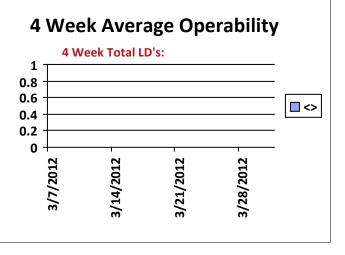
March						2012	
				1	2	3	
4	5	6	7	8	9	10	
11	12	13	14	15	16	17	
18	19	20	21	22	23	24	
25	26	27	28	29	30	31)	

Multi Space Meter Operability Analysis

Daily Operability	4 Week Avera	ge Operability	90 Day Overall Operability
	Week	Operable	
	3/7/2012		
	3/31/2012		Working: %
	3/21/2012		Not Working: %
	3/14/2012		Not Working: %

Daily Operability

Total LD's:





90 Day Average Operability

Not working

90 Day Total LD's:

Contract Baseline Required: 99 Operable
Total District Multi Space Parking Meters 607

Contract Rules Applied to Meter Operability Analysis:

- --includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- --excludes all Graffiti tickets as these do not affect operability / excludes duplicate CALLS
- --excludes service requests that resulted in meter found operable (no repairs required)
- --total meter inventory is based on the CURRENT meter inventory at the time of the report
- --non-operable (non-working) meter count excludes duplicate service calls on the same day
- --includes working District business days (Monday thru Friday) and excludes holidays

Contract Reference

Appendix J.3.11 C.3.3.8

H.12 H.12.4.2

H.12.5.2