DISTRICT DEPARTMENT OF TRANSPORTATION

Executive Dashboard

Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

Week Ending: 5/31/2011

May **2011**

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Multi Space Meter Operability Analysis

Daily Operability

4 Week Average Operability

Week	Operable
5/9/2011	
5/31/2011	
5/23/2011	
5/16/2011	

90 Day Overall Operability

Working: 99.81 %

Not Working: 0.19 %

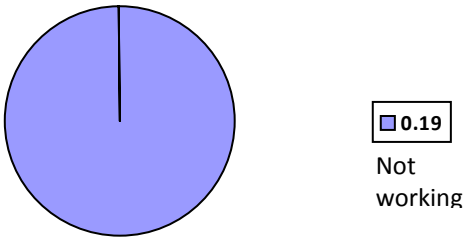
Daily Operability

Total LD's:

4 Week Average Operability

4 Week Total LD's:

90 Day Average Operability



90 Day Total LD's: $0.00

Contract Baseline Required: 99 Operable

Total District Multi Space Parking Meters 531

Contract Rules Applied to Meter Operability Analysis:

--includes CALL CENTER and DDOT reported problems that were transmitted to ACS

--excludes all Graffiti tickets as these do not affect operability / excludes duplicate CALLS

--excludes service requests that resulted in meter found operable (no repairs required)

--total meter inventory is based on the CURRENT meter inventory at the time of the report

--non-operable (non-working) meter count excludes duplicate service calls on the same day

--includes working District business days (Monday thru Friday) and excludes holidays

Contract Reference
Appendix J.3.11
C.3.3.8
H.12
H.12.4.2
H.12.5.2