Performance Accountability Results
For Parking Meter Operations
iSLIMS.com
Contractor Performance Monitoring
Week Ending: 9/30/2012
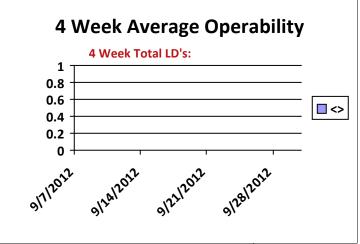
September						2012
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

Multi Space Meter Operability Analysis

Daily Operability	4 Week Average Operability		90 Day Overall Operability
	Week	Operable	
	9/7/2012		**Working:** **%**
	9/30/2012		
	9/21/2012		**Not Working:** **%**
	9/14/2012		

Daily Operability
Total LD's:

4 Week Average Operability
4 Week Total LD's:

90 Day Average Operability

Not working

90 Day Total LD's:

Contract Baseline Required: 99   Operable
Total District Multi Space Parking Meters   616

Contract Rules Applied to Meter Operability Analysis:
--includes CALL CENTER and DDOT reported problems that were transmitted to ACS
--excludes all Graffiti tickets as these do not affect operability / excludes duplicate CALLS
--excludes service requests that resulted in meter found operable (no repairs required)
--total meter inventory is based on the CURRENT meter inventory at the time of the report
--non-operable (non-working) meter count excludes duplicate service calls on the same day
--includes working District business days (Monday thru Friday) and excludes holidays

Contract Reference
Appendix J.3.11
C.3.3.8
H.12
H.12.4.2
H.12.5.2