**Performance Accountability Results**

For Parking Meter Operations

**iSLIMS.com**

*Contractor Performance Monitoring*

Week Ending:  8/31/2011

| August | | | | | | 2011 |
|---|---|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | ③① | | | |

# Single Space Meter Operability Analysis

| Daily Operability | | | 4 Week Average Operability | | | 90 Day Overall Operability |
|---|---|---|---|---|---|---|
| Date | Operable | | Week | Operable | | |
| 8/24/2011 | 99.23 | | 8/9/2011 | 99.04 | | **Working:    99.13 %** |
| 8/25/2011 | 99.18 | | 8/31/2011 | 99.04 | | |
| 8/26/2011 | 99.23 | | 8/23/2011 | 99.10 | | **Not Working:    0.87 %** |
| 8/29/2011 | 99.18 | | 8/16/2011 | 99.31 | | |
| 8/30/2011 | 98.89 | | | | | |
| 8/31/2011 | 98.55 | | | | | |

## Daily Operability

Total LD's:  $0.00

Legend: 98_55, 98_89, 99_18, 99_23

## 4 Week Average Operability

4 Week Total LD's:  $0.00

Legend: 99_04, 99_1, 99_31



## 90 Day Average Operability

0.87 Not working

90 Day Total LD's:  $0.00
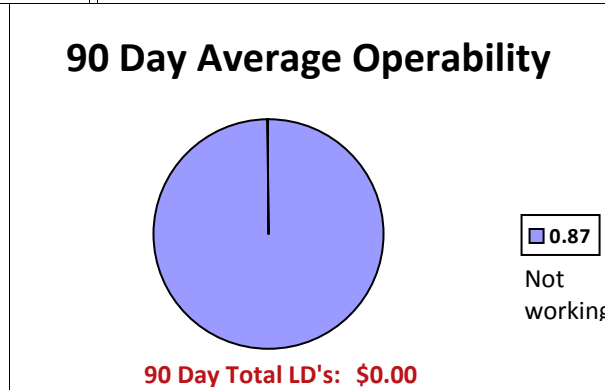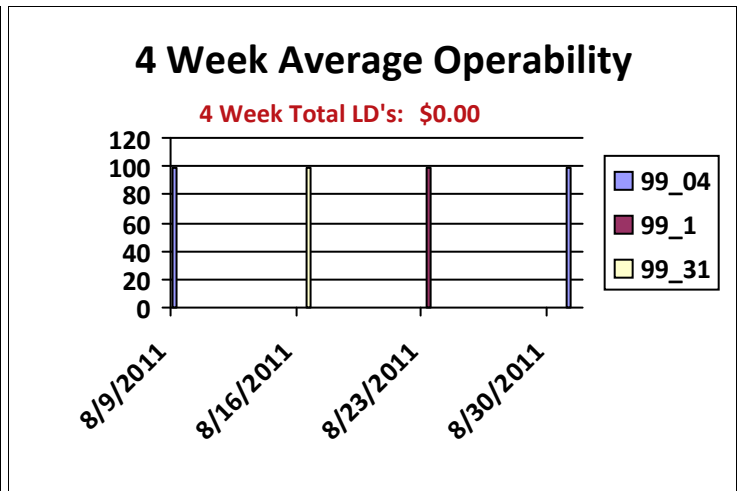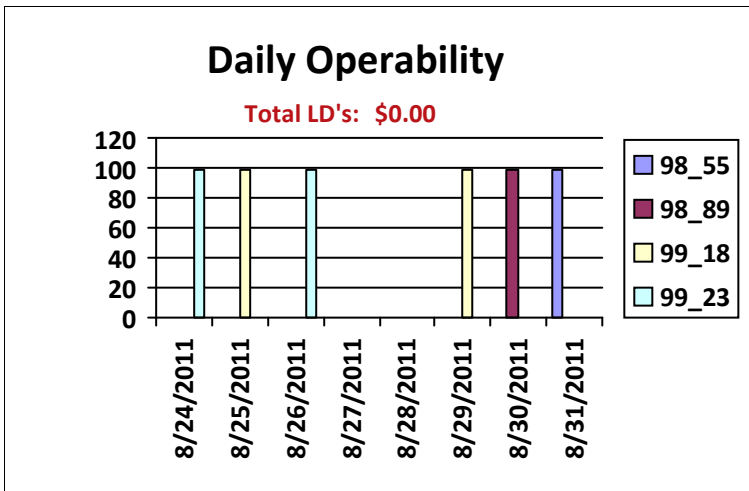
**Contract Baseline Required:   97    Operable**

**Total District Single Space Parking Meters      13823**

Contract Rules Applied to Meter Operability Analysis:

--includes CALL CENTER and DDOT reported problems that were transmitted to ACS

--excludes all Graffiti tickets as these do not affect operability / excludes duplicate CALLS

--excludes service requests that resulted in meter found operable (no repairs required)

--total meter inventory is based on the CURRENT meter inventory at the time of the report

--non-operable (non-working) meter count excludes duplicate service calls on the same day

--includes working District business days (Monday thru Friday) and excludes holidays

| Contract Reference |
|---|
| Appendix J.3.11 |
| C.3.3.8 |
| H.12 |
| H.12.4.2 |
| H.12.5.2 |