

### **Performance Accountability Results**

For Parking Meter Operations

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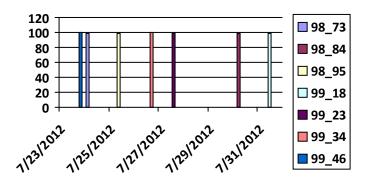
Contractor Performance Monitoring
Week Ending: 7/31/2012

July					2	2012
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

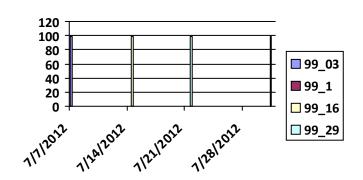
## **Single Space Meter Operability Analysis**

Daily Operability		4 Week Ave	erage Operability	90 Day Overall O	90 Day Overall Operability	
Date	Operable	Week	Operable			
7/23/2012	99.46	7/7/2012	99.03			
7/24/2012	98.73	7/31/2012	99.10	Working:	99.11 %	
7/25/2012	98.95	7/21/2012	99.29	Not Working:	0.89 %	
7/26/2012	99.34	7/14/2012	99.16	Not working.	U.03 /0	
7/27/2012	99.23					
7/30/2012	98.84					
7/31/2012	99 18			J.		





### 4 Week Average



# Contract Baseline Required: 97 Operable Total District Single Space Parking Meters 14348

Contract Rules Applied to Meter Operability Analysis:

- --includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- --excludes all Graffiti tickets as these do not affect operability / excludes duplicate CALLS
- --excludes service requests that resulted in meter found operable (no repairs required)
- --total meter inventory is based on the CURRENT meter inventory at the time of the report
- --non-operable (non-working) meter count excludes duplicate service calls on the same day
- --includes working District business days (Monday thru Friday) and excludes holidays

**Contract Reference** 

Appendix J.3.11 C.3.3.8 H.12

H.12.4.2 H.12.5.2



**Executive Dashboard** 

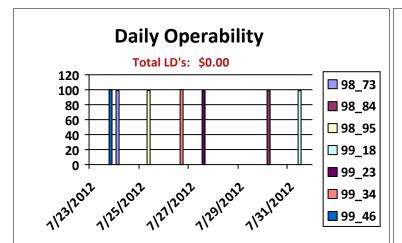
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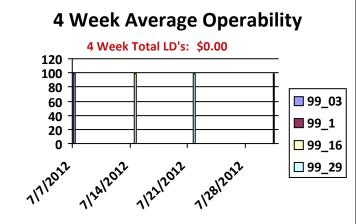
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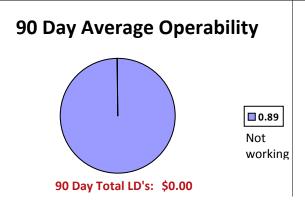
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