

## **Performance Accountability Results**

For Parking Meter Operations

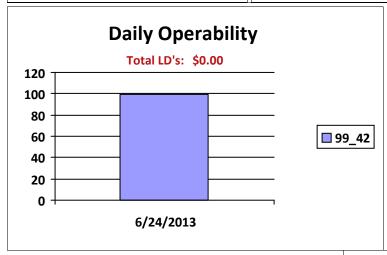
## iSLIMS.com

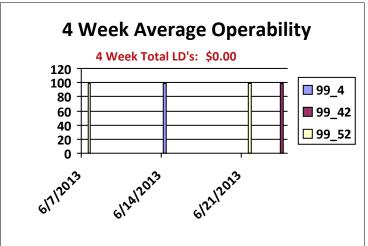
Contractor Performance Monitoring
Week Ending: 6/24/2013

June	2	2013				
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

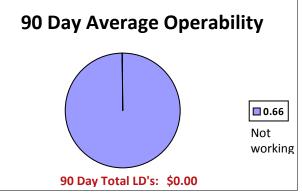
## **Single Space Meter Operability Analysis**

Daily Operability		4 Week Av	erage Operability	90 Day Overall O	90 Day Overall Operability		
Date	Operable	Week	Operable				
6/24/2013	99.42	6/7/2013	99.52				
		6/24/2013	99.42	Working:	99.34 % 0.66 %		
		6/21/2013	99.52	Not Moulting.			
		6/14/2013	99.40	Not Working:			









## Contract Baseline Required: 97 Operable Total District Single Space Parking Meters 14561

Contract Rules Applied to Meter Operability Analysis:

- --includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- --excludes all Graffiti tickets as these do not affect operability / excludes duplicate CALLS
- --excludes service requests that resulted in meter found operable (no repairs required)
- --total meter inventory is based on the CURRENT meter inventory at the time of the report
- --non-operable (non-working) meter count excludes duplicate service calls on the same day
- --includes working District business days (Monday thru Friday) and excludes holidays

Contract Reference

Appendix J.3.11 C.3.3.8 H.12

H.12.4.2 H.12.5.2