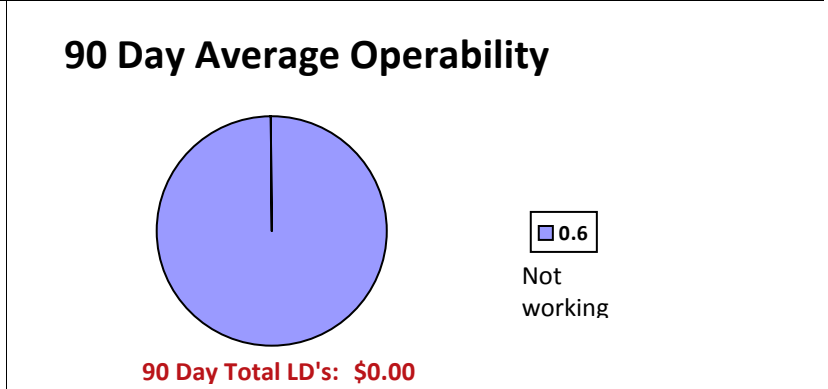
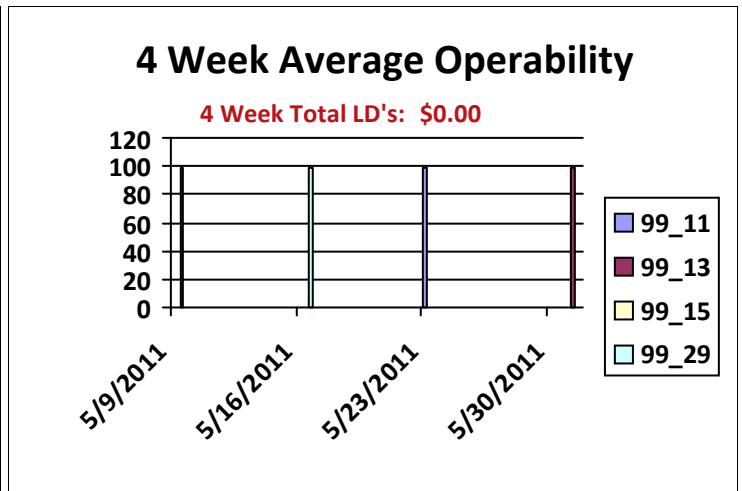
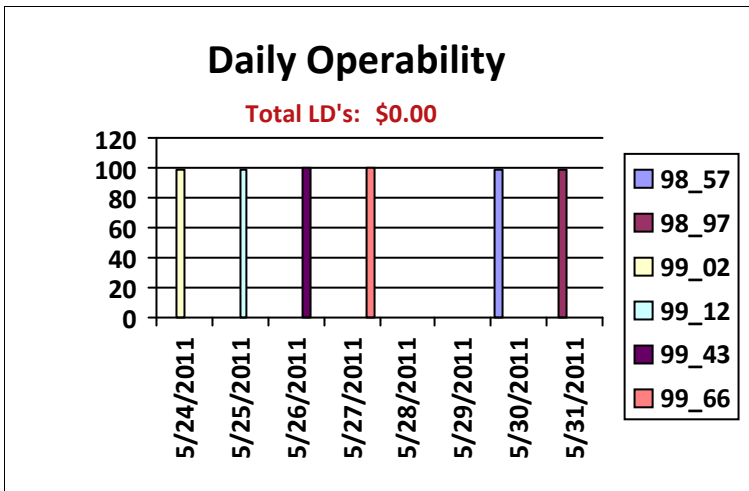


1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

**Executive Dashboard**

**Single Space Meter Operability Analysis**

Daily Operability		4 Week Average Operability		90 Day Overall Operability
Date	Operable	Week	Operable	
5/24/2011	99.02	5/9/2011	99.15	<p><b>Working: 99.40 %</b></p> <p><b>Not Working: 0.60 %</b></p>
5/25/2011	99.12	5/31/2011	99.13	
5/26/2011	99.43	5/23/2011	99.11	
5/27/2011	99.66	5/16/2011	99.29	
5/30/2011	98.57			
5/31/2011	98.97			



**Contract Baseline Required: 97 Operable**  
**Total District Single Space Parking Meters 13825**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability / excludes duplicate CALLS
- excludes service requests that resulted in meter found operable (no repairs required)
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays

Contract Reference

- Appendix J.3.11
- C.3.3.8
- H.12
- H.12.4.2
- H.12.5.2