



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

April

2013

	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Executive Dashboard

Top 30 Meter Problems Reported: Week Ending: 4/30/2013

Meter	# Tickets
20070891	94
23021191	89
22491798	88
23021391	76
21071492	70
21102091	69
22491492	62
23021293	60
21071491	59
62250204	58
21123295	56
21061491	52
22641291	52
21111704	50
23020694	49
21061493	47
23020891	46
21090615	44
21123293	44
21111706	44
23021393	44
23020693	42
61280210	42
23020792	41
21111906	41
10182494	41
21102103	40
20150291	40
20080591	39
21121719	39

Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days

Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

Appendix J.3.11
C.3.3.8
H.12.3
H.12.4.2
H.12.5.2