



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

August

2011

	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

## Executive Dashboard

### Top 30 Meter Problems Reported: Week Ending: 8/31/2011

Meter	# Tickets
D0791SE	165
K1592NW	86
PA0692SE	83
TJ1005NW	75
P1409NW	72
M1803NW	65
P1410NW	61
PA2026NW	56
CT1103NW	55
200221NW	54
WI1017NW	52
CT1101NW	52
PA1492NW	52
CT1320NW	51
L1901NW	51
311212NW	51
CONS1393NW	51
PA1707NW	47
K2092NW	47
D1701NW	46
D0204NE	46
E0512NW	45
L2126NW	45
TJ1020NW	44
CONS1492NW	43
L2411NW	43
NH1504NW	42
D1703NW	42
120394NW	42
TJ1014NW	42
171113NW	42

**Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days**

#### Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

Appendix J.3.11  
C.3.3.8  
H.12.3  
H.12.4.2  
H.12.5.2