



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

August

2012

				1	2	3	4
5	6	7	8	9	10	11	11
12	13	14	15	16	17	18	18
19	20	21	22	23	24	25	25
26	27	28	29	30	31		

## Executive Dashboard

### Top 30 Meter Problems Reported: Week Ending: 8/31/2012

Meter	# Tickets
PA2191NW	95
G1492NW	88
PA2193NW	84
K2192NW	71
F1491NW	71
CONS1393NW	69
K1491NW	65
311205NW	64
110791NW	64
EYE2030NW	61
K1492NW	60
PA1492NW	55
030203NW	53
060492NW	53
M2991NW	52
182494NW	49
M1806NW	49
311202NW	49
CONS1492NW	47
311212NW	46
VT1007NW	45
182493NW	44
TJ1005NW	43
CONS0694NW	42
EYE1693NW	42
G0013NE	41
030201NW	40
WTR0901SW	39
D0202NE	39
PA0692SE	38

**Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days**

#### Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

- Appendix J.3.11
- C.3.3.8
- H.12.3
- H.12.4.2
- H.12.5.2