



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

December

2012

| | | | | | | | |
|----|----|----|----|----|----|----|----|
| | | | | | | | 1 |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 | 8 |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 | 15 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 | 29 |
| 30 | 31 | | | | | | |

Executive Dashboard

Top 30 Meter Problems Reported: Week Ending: 12/31/2012

| Meter | # Tickets |
|----------|-----------|
| 21102192 | 244 |
| 22492193 | 143 |
| 20070891 | 96 |
| 22492191 | 91 |
| 20150291 | 76 |
| 21071492 | 70 |
| 21061491 | 66 |
| 20171591 | 66 |
| 23021191 | 65 |
| 23021393 | 61 |
| 20110791 | 57 |
| 21123391 | 55 |
| 20060492 | 54 |
| 23020694 | 53 |
| 61030345 | 48 |
| 22491492 | 47 |
| 20080491 | 47 |
| 20080802 | 47 |
| 21051191 | 45 |
| 21071491 | 44 |
| 21051292 | 42 |
| 22492118 | 41 |
| 21081391 | 41 |
| 23020792 | 41 |
| 61280202 | 40 |
| 32075604 | 40 |
| 21111906 | 40 |
| 20080801 | 39 |
| 21091692 | 39 |
| 60530604 | 39 |

Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days

Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

Appendix J.3.11
C.3.3.8
H.12.3
H.12.4.2
H.12.5.2