



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

February

2013

					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28		

Executive Dashboard

Top 30 Meter Problems Reported: Week Ending: 2/28/2013

Meter	# Tickets
22492193	122
21102192	107
22492191	98
20070891	92
20171591	90
23021191	87
21071492	77
20150291	62
21061491	62
21071491	60
20110791	58
23021393	58
23020694	50
20080801	50
21111906	49
62250204	49
20080591	47
61280202	46
20060492	46
22491492	44
21111912	43
23021293	42
23020792	42
21123391	41
20080491	41
61030345	40
21111904	40
21080994	38
21091692	38
21081391	38

Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days

Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

Appendix J.3.11
C.3.3.8
H.12.3
H.12.4.2
H.12.5.2