



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

January

2012

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

## Executive Dashboard

### Top 30 Meter Problems Reported: Week Ending: 1/31/2012

Meter	# Tickets
D0791SE	105
WI1023NW	71
080594SE	66
PA0692SE	66
G1216NW	66
PA1492NW	54
WI5329NW	54
070491NW	51
445223NW	50
G1206NW	48
311212NW	46
WI5222NW	46
301102NW	45
N1801NW	45
VT1007NW	45
WI1017NW	43
190807NW	43
WI1105NW	42
D0204NE	41
CONS1393NW	41
070791NW	40
L2126NW	40
120394NW	39
N3106NW	38
F0502NW	38
M1801NW	38
142015NW	38
150909NW	38
080812NW	37
201217NW	37

**Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days**

#### Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

Appendix J.3.11  
C.3.3.8  
H.12.3  
H.12.4.2  
H.12.5.2