



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

January

2013

| | | | | | | |
|----|----|----|----|----|----|----|
| | | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 31 | | |

Executive Dashboard

Top 30 Meter Problems Reported: Week Ending: 1/31/2013

| Meter | # Tickets |
|----------|-----------|
| 22492193 | 122 |
| 21102192 | 107 |
| 22492191 | 98 |
| 20070891 | 92 |
| 20171591 | 90 |
| 23021191 | 87 |
| 21071492 | 77 |
| 20150291 | 62 |
| 21061491 | 62 |
| 21071491 | 60 |
| 20110791 | 58 |
| 23021393 | 58 |
| 23020694 | 50 |
| 20080801 | 50 |
| 21111906 | 49 |
| 62250204 | 49 |
| 20080591 | 47 |
| 61280202 | 46 |
| 20060492 | 46 |
| 22491492 | 44 |
| 21111912 | 43 |
| 23021293 | 42 |
| 23020792 | 42 |
| 21123391 | 41 |
| 20080491 | 41 |
| 61030345 | 40 |
| 21111904 | 40 |
| 21080994 | 38 |
| 21091692 | 38 |
| 21081391 | 38 |

Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days

Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

- Appendix J.3.11
- C.3.3.8
- H.12.3
- H.12.4.2
- H.12.5.2