



## Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

July

2012

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

### Executive Dashboard

## Top 30 Meter Problems Reported: Week Ending: 7/31/2012

Meter	# Tickets
G1492NW	99
PA2191NW	97
CONS1393NW	78
K1491NW	75
311202NW	73
F1491NW	68
110791NW	66
PA2193NW	59
311205NW	59
311212NW	58
TJ1005NW	56
060492NW	55
M2991NW	54
CONS1492NW	50
PA1492NW	48
M1806NW	47
EYE1693NW	46
CONS0694NW	45
G0013NE	45
030203NW	45
WTR0901SW	44
PA0692SE	44
070891NW	43
K1492NW	43
210807NW	43
G1202NW	42
201115NW	40
N1910NW	40
230504NW	38
WI1007NW	38

**Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days**

### Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

Appendix J.3.11  
C.3.3.8  
H.12.3  
H.12.4.2  
H.12.5.2