



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

June

2012

| | | | | | | | |
|----|----|----|----|----|----|----|---|
| | | | | | | 1 | 2 |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 | |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 | |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 | |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 | |

Executive Dashboard

Top 30 Meter Problems Reported: Week Ending: 6/30/2012

| Meter | # Tickets |
|------------|-----------|
| K1491NW | 102 |
| G1492NW | 90 |
| PA2191NW | 89 |
| PA0692SE | 82 |
| CONS1393NW | 75 |
| WI1007NW | 62 |
| 311205NW | 62 |
| 311202NW | 61 |
| N1910NW | 58 |
| 311212NW | 56 |
| 110791NW | 55 |
| M2991NW | 53 |
| F1491NW | 48 |
| CONS0694NW | 47 |
| PA2193NW | 47 |
| TJ1005NW | 47 |
| PA1492NW | 46 |
| G1206NW | 44 |
| G1202NW | 42 |
| 070891NW | 42 |
| 445228NW | 42 |
| 030007NW | 39 |
| WI1006NW | 39 |
| WTR0901SW | 39 |
| 060492NW | 39 |
| K1492NW | 38 |
| N1746NW | 38 |
| 201115NW | 36 |
| H1119NE | 35 |
| 201217NW | 35 |

Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days

Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

Appendix J.3.11
C.3.3.8
H.12.3
H.12.4.2
H.12.5.2