



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

March

2012

				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Executive Dashboard

Top 30 Meter Problems Reported: Week Ending: 3/31/2012

Meter	# Tickets
PA0692SE	87
070491NW	77
PA2191NW	72
080594SE	66
301105NW	64
WI1023NW	63
060492NW	58
G0991NW	54
PA2193NW	54
445223NW	51
201115NW	49
G1206NW	47
M1829NW	46
201217NW	44
D0791SE	44
190807NW	41
N1801NW	40
TJ1005NW	40
190803NW	38
120394NW	37
L1418NW	37
070792NW	37
WI5329NW	37
VT1007NW	37
CONS1393NW	36
M2424NW	36
G1202NW	35
NJ0401NW	35
190809NW	34
150909NW	34
142015NW	34
311212NW	34
230502NW	34

Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days

Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

Appendix J.3.11
C.3.3.8
H.12.3
H.12.4.2
H.12.5.2



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