



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

March

2013

					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

Executive Dashboard

Top 30 Meter Problems Reported: Week Ending: 3/31/2013

Meter	# Tickets
20070891	91
21123295	74
21071492	74
20171591	71
21061491	71
23021391	68
21071491	66
62250204	65
23021191	64
22491798	62
21102091	61
23021393	57
23021293	53
21121719	53
20080591	52
23020694	51
22492191	50
21123293	49
20080491	46
21090615	46
61280202	45
21111912	44
21123297	43
20110791	42
23020792	42
21123391	41
21061493	40
21101692	39
21123393	39
21123093	39
21123294	39
22492193	39

Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days

Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

- Appendix J.3.11
- C.3.3.8
- H.12.3
- H.12.4.2
- H.12.5.2



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