



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

May

2013

				1	2	3	4
5	6	7	8	9	10	11	11
12	13	14	15	16	17	18	18
19	20	21	22	23	24	25	25
26	27	28	29	30	31		

Executive Dashboard

Top 30 Meter Problems Reported: Week Ending: 5/31/2013

Meter	# Tickets
23021191	95
20070891	91
23021293	80
23021391	78
22491798	75
21071491	68
22491492	63
23020891	55
21111706	54
23020694	54
23020693	52
21102103	51
21061493	50
62250204	50
21071091	46
21112010	43
20210905	42
20070892	42
21111704	42
60730991	42
21071492	41
32644216	40
60820204	40
20150291	40
21102091	40
22641291	39
21111906	39
21091722	39
60530604	39
21051292	39
22492108	39

Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days

Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

Appendix J.3.11
C.3.3.8
H.12.3
H.12.4.2
H.12.5.2