



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

November

2012

				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

Executive Dashboard

Top 30 Meter Problems Reported: Week Ending: 11/30/2012

Meter	# Tickets
21102192	246
22492193	131
22492191	104
21061491	87
20150291	70
21071492	69
20070891	69
20090491	59
20060492	55
20110791	51
23021393	50
21051292	48
23020694	48
20080491	47
61050512	46
23020792	46
21123391	44
21051191	43
23021191	40
21050892	39
20080492	39
22492118	39
22491798	39
20171591	39
21102091	37
61400009	37
21101110	37
61060443	37
22491492	35
20080801	35

Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days

Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

- Appendix J.3.11
- C.3.3.8
- H.12.3
- H.12.4.2
- H.12.5.2