



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

October

2011

|    |    |    |    |    |    |    |    |
|----|----|----|----|----|----|----|----|
|    |    |    |    |    |    |    | 1  |
| 2  | 3  | 4  | 5  | 6  | 7  | 8  | 8  |
| 9  | 10 | 11 | 12 | 13 | 14 | 15 | 15 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 | 29 |
| 30 | 31 |    |    |    |    |    |    |

## Executive Dashboard

### Top 30 Meter Problems Reported: Week Ending: 10/31/2011

| Meter     | # Tickets |
|-----------|-----------|
| D0791SE   | 192       |
| PA0692SE  | 100       |
| K1592NW   | 90        |
| 311212NW  | 70        |
| P1409NW   | 63        |
| M2007NW   | 62        |
| PA2191NW  | 61        |
| PA1492NW  | 60        |
| CT1103NW  | 58        |
| H1891NW   | 55        |
| WI1105NW  | 55        |
| TJ1005NW  | 54        |
| CT1320NW  | 53        |
| 070791NW  | 53        |
| WI5329NW  | 52        |
| 080812NW  | 48        |
| CT1501NW  | 48        |
| K2103NW   | 48        |
| EYE2032NW | 48        |
| WI5222NW  | 47        |
| D0204NE   | 46        |
| E0512NW   | 46        |
| CT1106NW  | 46        |
| VT1007NW  | 45        |
| WI1023NW  | 45        |
| M1803NW   | 44        |
| M2424NW   | 43        |
| TJ1020NW  | 43        |
| NY1719NW  | 42        |
| 301102NW  | 42        |
| D1701NW   | 42        |

**Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days**

#### Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

Appendix J.3.11  
C.3.3.8  
H.12.3  
H.12.4.2  
H.12.5.2