



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

October

2012

	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

## Executive Dashboard

### Top 30 Meter Problems Reported: Week Ending: 10/31/2012

Meter	# Tickets
21102192	187
22492193	90
K2192NW	86
22492191	77
21061491	60
21071492	49
20150291	49
20090491	46
23021393	45
182494NW	44
21051292	40
20110791	39
20060492	38
23020694	37
PA2193NW	37
PA2191NW	37
21123391	35
20070891	35
22491798	34
EYE2030NW	34
20080491	33
445230NW	33
61050512	33
21051191	32
23020792	31
21050892	30
VT1007NW	30
F1491NW	30
20080492	30
61060443	30

**Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days**

#### Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

- Appendix J.3.11
- C.3.3.8
- H.12.3
- H.12.4.2
- H.12.5.2