



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

September

2011

				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

Executive Dashboard

Top 30 Meter Problems Reported: Week Ending: 9/30/2011

Meter	# Tickets
D0791SE	212
K1592NW	89
PA0692SE	89
P1409NW	71
PA1492NW	69
TJ1005NW	66
311212NW	58
M1803NW	55
CT1501NW	54
CT1103NW	53
CT1106NW	50
PA2026NW	50
CT1320NW	49
L2411NW	48
D0204NE	46
E0512NW	45
080812NW	45
L2126NW	44
VT1007NW	44
P1410NW	43
CONS1393NW	43
H1891NW	42
TJ1020NW	42
CONS1492NW	42
NH1504NW	41
NY1719NW	41
CT1702NW	40
D1701NW	40
EYE2032NW	40
WI5222NW	39
CT1101NW	39
070309SE	39

Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days

Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

- Appendix J.3.11
- C.3.3.8
- H.12.3
- H.12.4.2
- H.12.5.2



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