



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

September

2012

							1
2	3	4	5	6	7	8	8
9	10	11	12	13	14	15	15
16	17	18	19	20	21	22	22
23	24	25	26	27	28	29	29
30							

Executive Dashboard

Top 30 Meter Problems Reported: Week Ending: 9/30/2012

Meter	# Tickets
K2192NW	91
PA2193NW	69
PA2191NW	68
G1492NW	58
F1491NW	57
EYE2030NW	57
182494NW	54
PA1492NW	46
311202NW	46
21102192	46
K1492NW	43
VT1007NW	43
060492NW	43
CONS1393NW	41
110791NW	41
PA0695SE	40
22492191	39
311205NW	39
22492193	38
445230NW	38
182493NW	37
NY1713NW	36
CONS1492NW	36
CONS0694NW	35
030203NW	34
M2991NW	33
21061491	33
030201NW	33
TJ1005NW	32
311212NW	31
EYE1192NW	31

Represents the Top meter problems reported by the Call Center and DDOT for the past 90 days

Most Frequently reported Meters

--The results may indicate that there is a problem with the meter that has not been resolved after frequent attempts OR, these may be meters located in heavily ticketed areas.

Contract Reference

Appendix J.3.11
C.3.3.8
H.12.3
H.12.4.2
H.12.5.2