

				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

Executive Dashboard

Top 30 Meter Repairs Made:

Repair Performed	# Tickets
MECH CHECK OK (Repair)	16191
RESET (Repair)	4727
ACCEPT PAYMENTS (MS Repair)	2791
NO TRANSACTIONS (Repair)	1949
CLR INTENTIONAL JAM (Repair)	1864
METER O.K. (Repair)	1632
REPLACE BATTERY (Repair)	1615
CLEAR COIN JAM (Repair)	1140
CANCEL OUTAGE (Repair)	972
SWAPPED MECHANISM (Repair)	253
UNDER CONSTRUCTION (Repair)	96
LUBRICATE LOCK (Repair)	56
SWAPPED O.K. MECH (Repair)	27
RE-PROGRAM METER (Repair)	5

Represents the Top 30 meter repair activity performed by ACS for the past 90 days

Most Frequently made repairs to meters

--The results display the most common repair activity performed on meter complaints reported by DDOT or the Call Center

Contract Reference

- Appendix J.3.11
- C.3.3.8
- H.12.3
- H.12.4.2
- H.12.5.2