



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

April

2013

	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

90 Day History as of: **4/30/2013**

Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@99%	# billed	Rate	% Operability	
2013 (03)								
3/1/2013	634	9	625	7	2	\$119.60	98.58	\$318.14
3/15/2013	634	1	633	7	0	\$119.60	99.84	\$0.00
3/25/2013	634	2	632	7	0	\$119.60	99.68	\$0.00
							99.37	\$318.14



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90 Day History as of: **4/30/2013**

Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@99%	# billed	Rate	% Operability	
2013 (04)								
4/26/2013	634	1	633	7	0	\$119.60	99.84	\$0.00
4/29/2013	634	4	630	7	0	\$119.60	99.37	\$0.00
							99.61	\$0.00



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90 Day History as of: **4/30/2013**

Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			
	Available	Not Operable	Operable	@99%	# billed	Rate % Operability	LD's
						99.46	\$318.14

Contract Baseline Required: 99 Operable

Total District Multi Space Parking Meters 634

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays