



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

December

2012

| | | | | | | | |
|----|----|----|----|----|----|----|---|
| | | | | | | | 1 |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 | |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 | |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 | |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 | |
| 30 | 31 | | | | | | |

90 Day History as of: 12/31/2012

Multi Space Meter Operability Analysis

| Day | -----#Meters----- | | | -----Damages Assessed----- | | | | LD's |
|------------------|-------------------|--------------|----------|----------------------------|----------|----------|---------------|---------------|
| | Available | Not Operable | Operable | @99% | # billed | Rate | % Operability | |
| 2012 (10) | | | | | | | | |
| 10/22/2012 | 616 | 1 | 615 | 7 | 0 | \$119.60 | 99.84 | \$0.00 |
| 10/23/2012 | 616 | 1 | 615 | 7 | 0 | \$119.60 | 99.84 | \$0.00 |
| | | | | | | | 99.84 | \$0.00 |



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90 Day History as of: **12/31/2012**

Multi Space Meter Operability Analysis

| Day | -----#Meters----- | | | -----Damages Assessed----- | | | | LD's |
|------------------|-------------------|--------------|----------|----------------------------|----------|----------|---------------|---------------|
| | Available | Not Operable | Operable | @99% | # billed | Rate | % Operability | |
| 2012 (12) | | | | | | | | |
| 12/31/2012 | 616 | 2 | 614 | 7 | 0 | \$119.60 | 99.68 | \$0.00 |
| | | | | | | | 99.68 | \$0.00 |



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90 Day History as of: 12/31/2012

Multi Space Meter Operability Analysis

| Day | -----#Meters----- | | | -----Damages Assessed----- | | | |
|-----|-------------------|--------------|----------|----------------------------|----------|--------------------|--------|
| | Available | Not Operable | Operable | @99% | # billed | Rate % Operability | LD's |
| | | | | | | 99.78 | \$0.00 |

Contract Baseline Required: 99 Operable

Total District Multi Space Parking Meters 616

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays