



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

January

2013

			1	2	3	4	5
6	7	8	9	10	11	12	
13	14	15	16	17	18	19	
20	21	22	23	24	25	26	
27	28	29	30	31			

90 Day History as of: **1/31/2013**

## Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				
	Available	Not Operable	Operable	@99%	# billed	Rate	% Operability	LD's
<b>2012 (12)</b>								
12/31/2012	628	2	626	7	0	\$119.60	99.68	\$0.00
							<b>99.68</b>	<b>\$0.00</b>



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90 Day History as of: **1/31/2013**

## Multi Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@99%	# billed	Rate	% Operability	
<b>2013 (01)</b>								
1/1/2013	628	2	626	7	0	\$119.60	99.68	\$0.00
							<b>99.68</b>	<b>\$0.00</b>



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90 Day History as of: **1/31/2013**

## Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			
	Available	Not Operable	Operable	@99%	# billed	Rate % Operability	LD's
						99.68	\$0.00

**Contract Baseline Required: 99 Operable**

**Total District Multi Space Parking Meters 628**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays