



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

June

2011

				1	2	3	4
5	6	7	8	9	10	11	11
12	13	14	15	16	17	18	18
19	20	21	22	23	24	25	25
26	27	28	29	30			

90 Day History as of: **6/30/2011**

## Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			
	Available	Not Operable	Operable	@99%	# billed	Rate % Operability	LD's



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## Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			
	Available	Not Operable	Operable	@99%	# billed	Rate % Operability	LD's

**Contract Baseline Required: 99 Operable**

**Total District Multi Space Parking Meters 540**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays