



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

June

2013

							1
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30							

90 Day History as of: **6/24/2013**

Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@99%	# billed	Rate	% Operability	
2013 (04)								
4/26/2013	642	1	641	7	0	\$119.60	99.84	\$0.00
4/29/2013	642	4	638	7	0	\$119.60	99.38	\$0.00
							99.61	\$0.00

							1
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30							

90 Day History as of: 6/24/2013

Multi Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@99%	# billed	Rate	% Operability	
2013 (05)								
5/3/2013	642	1	641	7	0	\$119.60	99.84	\$0.00
5/14/2013	642	1	641	7	0	\$119.60	99.84	\$0.00
5/31/2013	642	1	641	7	0	\$119.60	99.84	\$0.00
							99.84	\$0.00

							1
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30							

90 Day History as of: 6/24/2013

Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@99%	# billed	Rate	% Operability	
2013 (06)								
6/19/2013	642	1	641	7	0	\$119.60	99.84	\$0.00
6/24/2013	642	2	640	7	0	\$119.60	99.69	\$0.00
							99.77	\$0.00



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16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30							

90 Day History as of: **6/24/2013**

Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			
	Available	Not Operable	Operable	@99%	# billed	Rate % Operability	LD's
						99.76	\$0.00

Contract Baseline Required: 99 Operable

Total District Multi Space Parking Meters 642

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays