



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

March

2013

					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

90 Day History as of: **3/31/2013**

Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@99%	# billed	Rate	% Operability	
2013 (03)								
3/1/2013	630	9	621	7	2	\$119.60	98.57	\$322.92
3/15/2013	630	1	629	7	0	\$119.60	99.84	\$0.00
3/25/2013	630	2	628	7	0	\$119.60	99.68	\$0.00
							99.37	\$322.92



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Day	-----#Meters-----			-----Damages Assessed-----			
	Available	Not Operable	Operable	@99%	# billed	Rate % Operability	LD's
						99.37	\$322.92

Contract Baseline Required: 99 Operable

Total District Multi Space Parking Meters 630

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays