



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

November					2011	
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

90 Day History as of: **11/30/2011**

Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@99%	# billed	Rate	% Operability	
2011 (09)								
9/7/2011	600	1	599	6	0	\$119.60	99.83	\$0.00
							99.83	\$0.00



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Day	-----#Meters-----			-----Damages Assessed-----			
	Available	Not Operable	Operable	@99%	# billed	Rate % Operability	LD's
						99.83	\$0.00

Contract Baseline Required: 99 Operable

Total District Multi Space Parking Meters 600

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays