



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

September

2011

				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

90 Day History as of: **9/30/2011**

## Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@99%	# billed	Rate	% Operability	
<b>2011 (07)</b>								
7/25/2011	583	3	580	6	0	\$119.60	99.49	\$0.00
7/26/2011	583	4	579	6	0	\$119.60	99.31	\$0.00
							<b>99.40</b>	<b>\$0.00</b>



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90 Day History as of: **9/30/2011**

## Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@99%	# billed	Rate	% Operability	
<b>2011 (09)</b>								
9/7/2011	583	1	582	6	0	\$119.60	99.83	\$0.00
							<b>99.83</b>	<b>\$0.00</b>



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90 Day History as of: **9/30/2011**

## Multi Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			
	Available	Not Operable	Operable	@99%	# billed	Rate % Operability	LD's
						99.54	\$0.00

**Contract Baseline Required: 99 Operable**

**Total District Multi Space Parking Meters 583**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays