



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

April

2013

	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

90 Day History as of: **4/30/2013**

Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2013 (02)								
2/1/2013	14553	74	14479	437	0	\$5.98	99.49	\$0.00
2/4/2013	14553	155	14398	437	0	\$5.98	98.93	\$0.00
2/5/2013	14553	109	14444	437	0	\$5.98	99.25	\$0.00
2/6/2013	14553	109	14444	437	0	\$5.98	99.25	\$0.00
2/7/2013	14553	74	14479	437	0	\$5.98	99.49	\$0.00
2/8/2013	14553	84	14469	437	0	\$5.98	99.42	\$0.00
2/11/2013	14553	158	14395	437	0	\$5.98	98.91	\$0.00
2/12/2013	14553	115	14438	437	0	\$5.98	99.21	\$0.00
2/13/2013	14553	80	14473	437	0	\$5.98	99.45	\$0.00
2/14/2013	14553	75	14478	437	0	\$5.98	99.48	\$0.00
2/15/2013	14553	96	14457	437	0	\$5.98	99.34	\$0.00
2/18/2013	14553	257	14296	437	0	\$5.98	98.23	\$0.00
2/19/2013	14553	128	14425	437	0	\$5.98	99.12	\$0.00
2/20/2013	14553	214	14339	437	0	\$5.98	98.53	\$0.00
2/21/2013	14553	97	14456	437	0	\$5.98	99.33	\$0.00
2/22/2013	14553	85	14468	437	0	\$5.98	99.42	\$0.00
2/25/2013	14553	168	14385	437	0	\$5.98	98.85	\$0.00
2/26/2013	14553	106	14447	437	0	\$5.98	99.27	\$0.00
2/27/2013	14553	79	14474	437	0	\$5.98	99.46	\$0.00
2/28/2013	14553	117	14436	437	0	\$5.98	99.20	\$0.00
							99.18	\$0.00



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90 Day History as of: **4/30/2013**

Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2013 (03)								
3/1/2013	14553	65	14488	437	0	\$5.98	99.55	\$0.00
3/4/2013	14553	252	14301	437	0	\$5.98	98.27	\$0.00
3/5/2013	14553	107	14446	437	0	\$5.98	99.26	\$0.00
3/6/2013	14553	211	14342	437	0	\$5.98	98.55	\$0.00
3/7/2013	14553	94	14459	437	0	\$5.98	99.35	\$0.00
3/8/2013	14553	71	14482	437	0	\$5.98	99.51	\$0.00
3/11/2013	14553	208	14345	437	0	\$5.98	98.57	\$0.00
3/12/2013	14553	138	14415	437	0	\$5.98	99.05	\$0.00
3/13/2013	14553	80	14473	437	0	\$5.98	99.45	\$0.00
3/14/2013	14553	104	14449	437	0	\$5.98	99.29	\$0.00
3/15/2013	14553	113	14440	437	0	\$5.98	99.22	\$0.00
3/18/2013	14553	189	14364	437	0	\$5.98	98.70	\$0.00
3/19/2013	14553	154	14399	437	0	\$5.98	98.94	\$0.00
3/20/2013	14553	2	14551	437	0	\$5.98	99.99	\$0.00
3/21/2013	14553	7	14546	437	0	\$5.98	99.95	\$0.00
3/22/2013	14553	8	14545	437	0	\$5.98	99.95	\$0.00
3/25/2013	14553	157	14396	437	0	\$5.98	98.92	\$0.00
3/26/2013	14553	74	14479	437	0	\$5.98	99.49	\$0.00
3/27/2013	14553	105	14448	437	0	\$5.98	99.28	\$0.00
3/28/2013	14553	104	14449	437	0	\$5.98	99.29	\$0.00
3/29/2013	14553	109	14444	437	0	\$5.98	99.25	\$0.00
							99.23	\$0.00



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90 Day History as of: **4/30/2013**

Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2013 (04)								
4/1/2013	14553	159	14394	437	0	\$5.98	98.91	\$0.00
4/2/2013	14553	139	14414	437	0	\$5.98	99.04	\$0.00
4/3/2013	14553	106	14447	437	0	\$5.98	99.27	\$0.00
4/4/2013	14553	123	14430	437	0	\$5.98	99.15	\$0.00
4/5/2013	14553	97	14456	437	0	\$5.98	99.33	\$0.00
4/8/2013	14553	148	14405	437	0	\$5.98	98.98	\$0.00
4/9/2013	14553	99	14454	437	0	\$5.98	99.32	\$0.00
4/10/2013	14553	65	14488	437	0	\$5.98	99.55	\$0.00
4/11/2013	14553	83	14470	437	0	\$5.98	99.43	\$0.00
4/12/2013	14553	94	14459	437	0	\$5.98	99.35	\$0.00
4/15/2013	14553	137	14416	437	0	\$5.98	99.06	\$0.00
4/16/2013	14553	141	14412	437	0	\$5.98	99.03	\$0.00
4/17/2013	14553	58	14495	437	0	\$5.98	99.60	\$0.00
4/18/2013	14553	84	14469	437	0	\$5.98	99.42	\$0.00
4/19/2013	14553	81	14472	437	0	\$5.98	99.44	\$0.00
4/22/2013	14553	129	14424	437	0	\$5.98	99.11	\$0.00
4/23/2013	14553	102	14451	437	0	\$5.98	99.30	\$0.00
4/24/2013	14553	84	14469	437	0	\$5.98	99.42	\$0.00
4/25/2013	14553	82	14471	437	0	\$5.98	99.44	\$0.00
4/26/2013	14553	100	14453	437	0	\$5.98	99.31	\$0.00
4/29/2013	14553	251	14302	437	0	\$5.98	98.28	\$0.00
4/30/2013	14553	305	14248	437	0	\$5.98	97.90	\$0.00
							99.17	\$0.00



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90 Day History as of: **4/30/2013**

Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						99.19	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **14553**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays