



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

August

2011

| | | | | | | |
|----|----|----|----|----|----|----|
| | 1 | 2 | 3 | 4 | 5 | 6 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | 31 | | | |

90 Day History as of: **8/31/2011**

Single Space Meter Operability Analysis

| Day | #Meters----- | | | -----Damages Assessed----- | | | | LD's |
|------------------|--------------|--------------|----------|----------------------------|----------|--------|---------------|---------------|
| | Available | Not Operable | Operable | @97% | # billed | Rate | % Operability | |
| 2011 (06) | | | | | | | | |
| 6/6/2011 | 13823 | 200 | 13623 | 415 | 0 | \$5.98 | 98.55 | \$0.00 |
| 6/7/2011 | 13823 | 151 | 13672 | 415 | 0 | \$5.98 | 98.91 | \$0.00 |
| 6/8/2011 | 13823 | 85 | 13738 | 415 | 0 | \$5.98 | 99.39 | \$0.00 |
| 6/9/2011 | 13823 | 70 | 13753 | 415 | 0 | \$5.98 | 99.49 | \$0.00 |
| 6/10/2011 | 13823 | 8 | 13815 | 415 | 0 | \$5.98 | 99.94 | \$0.00 |
| 6/13/2011 | 13823 | 151 | 13672 | 415 | 0 | \$5.98 | 98.91 | \$0.00 |
| 6/14/2011 | 13823 | 135 | 13688 | 415 | 0 | \$5.98 | 99.02 | \$0.00 |
| 6/15/2011 | 13823 | 70 | 13753 | 415 | 0 | \$5.98 | 99.49 | \$0.00 |
| 6/16/2011 | 13823 | 72 | 13751 | 415 | 0 | \$5.98 | 99.48 | \$0.00 |
| 6/17/2011 | 13823 | 74 | 13749 | 415 | 0 | \$5.98 | 99.46 | \$0.00 |
| 6/20/2011 | 13823 | 245 | 13578 | 415 | 0 | \$5.98 | 98.23 | \$0.00 |
| 6/21/2011 | 13823 | 113 | 13710 | 415 | 0 | \$5.98 | 99.18 | \$0.00 |
| 6/22/2011 | 13823 | 98 | 13725 | 415 | 0 | \$5.98 | 99.29 | \$0.00 |
| 6/23/2011 | 13823 | 90 | 13733 | 415 | 0 | \$5.98 | 99.35 | \$0.00 |
| 6/24/2011 | 13823 | 107 | 13716 | 415 | 0 | \$5.98 | 99.23 | \$0.00 |
| 6/27/2011 | 13823 | 160 | 13663 | 415 | 0 | \$5.98 | 98.84 | \$0.00 |
| 6/28/2011 | 13823 | 130 | 13693 | 415 | 0 | \$5.98 | 99.06 | \$0.00 |
| 6/29/2011 | 13823 | 111 | 13712 | 415 | 0 | \$5.98 | 99.20 | \$0.00 |
| 6/30/2011 | 13823 | 71 | 13752 | 415 | 0 | \$5.98 | 99.49 | \$0.00 |
| | | | | | | | 99.18 | \$0.00 |



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|------------------|-------------------|--------------|----------|----------------------------|----------|--------|---------------|---------------|
| | Available | Not Operable | Operable | @97% | # billed | Rate | % Operability | |
| 2011 (07) | | | | | | | | |
| 7/4/2011 | 13823 | 213 | 13610 | 415 | 0 | \$5.98 | 98.46 | \$0.00 |
| 7/5/2011 | 13823 | 182 | 13641 | 415 | 0 | \$5.98 | 98.68 | \$0.00 |
| 7/6/2011 | 13823 | 93 | 13730 | 415 | 0 | \$5.98 | 99.33 | \$0.00 |
| 7/7/2011 | 13823 | 151 | 13672 | 415 | 0 | \$5.98 | 98.91 | \$0.00 |
| 7/8/2011 | 13823 | 88 | 13735 | 415 | 0 | \$5.98 | 99.36 | \$0.00 |
| 7/11/2011 | 13823 | 175 | 13648 | 415 | 0 | \$5.98 | 98.73 | \$0.00 |
| 7/12/2011 | 13823 | 148 | 13675 | 415 | 0 | \$5.98 | 98.93 | \$0.00 |
| 7/13/2011 | 13823 | 146 | 13677 | 415 | 0 | \$5.98 | 98.94 | \$0.00 |
| 7/14/2011 | 13823 | 67 | 13756 | 415 | 0 | \$5.98 | 99.52 | \$0.00 |
| 7/15/2011 | 13823 | 126 | 13697 | 415 | 0 | \$5.98 | 99.09 | \$0.00 |
| 7/18/2011 | 13823 | 193 | 13630 | 415 | 0 | \$5.98 | 98.60 | \$0.00 |
| 7/19/2011 | 13823 | 138 | 13685 | 415 | 0 | \$5.98 | 99.00 | \$0.00 |
| 7/20/2011 | 13823 | 95 | 13728 | 415 | 0 | \$5.98 | 99.31 | \$0.00 |
| 7/21/2011 | 13823 | 97 | 13726 | 415 | 0 | \$5.98 | 99.30 | \$0.00 |
| 7/22/2011 | 13823 | 68 | 13755 | 415 | 0 | \$5.98 | 99.51 | \$0.00 |
| 7/25/2011 | 13823 | 110 | 13713 | 415 | 0 | \$5.98 | 99.20 | \$0.00 |
| 7/26/2011 | 13823 | 151 | 13672 | 415 | 0 | \$5.98 | 98.91 | \$0.00 |
| 7/27/2011 | 13823 | 98 | 13725 | 415 | 0 | \$5.98 | 99.29 | \$0.00 |
| 7/28/2011 | 13823 | 90 | 13733 | 415 | 0 | \$5.98 | 99.35 | \$0.00 |
| 7/29/2011 | 13823 | 102 | 13721 | 415 | 0 | \$5.98 | 99.26 | \$0.00 |
| | | | | | | | 99.08 | \$0.00 |



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| Day | -----#Meters----- | | | -----Damages Assessed----- | | | | LD's |
|------------------|-------------------|--------------|----------|----------------------------|----------|--------|---------------|---------------|
| | Available | Not Operable | Operable | @97% | # billed | Rate | % Operability | |
| 2011 (08) | | | | | | | | |
| 8/1/2011 | 13823 | 144 | 13679 | 415 | 0 | \$5.98 | 98.96 | \$0.00 |
| 8/2/2011 | 13823 | 129 | 13694 | 415 | 0 | \$5.98 | 99.07 | \$0.00 |
| 8/3/2011 | 13823 | 125 | 13698 | 415 | 0 | \$5.98 | 99.10 | \$0.00 |
| 8/4/2011 | 13823 | 102 | 13721 | 415 | 0 | \$5.98 | 99.26 | \$0.00 |
| 8/5/2011 | 13823 | 211 | 13612 | 415 | 0 | \$5.98 | 98.47 | \$0.00 |
| 8/8/2011 | 13823 | 126 | 13697 | 415 | 0 | \$5.98 | 99.09 | \$0.00 |
| 8/9/2011 | 13823 | 97 | 13726 | 415 | 0 | \$5.98 | 99.30 | \$0.00 |
| 8/10/2011 | 13823 | 93 | 13730 | 415 | 0 | \$5.98 | 99.33 | \$0.00 |
| 8/11/2011 | 13823 | 86 | 13737 | 415 | 0 | \$5.98 | 99.38 | \$0.00 |
| 8/12/2011 | 13823 | 58 | 13765 | 415 | 0 | \$5.98 | 99.58 | \$0.00 |
| 8/15/2011 | 13823 | 109 | 13714 | 415 | 0 | \$5.98 | 99.21 | \$0.00 |
| 8/16/2011 | 13823 | 130 | 13693 | 415 | 0 | \$5.98 | 99.06 | \$0.00 |
| 8/17/2011 | 13823 | 165 | 13658 | 415 | 0 | \$5.98 | 98.81 | \$0.00 |
| 8/18/2011 | 13823 | 74 | 13749 | 415 | 0 | \$5.98 | 99.46 | \$0.00 |
| 8/19/2011 | 13823 | 90 | 13733 | 415 | 0 | \$5.98 | 99.35 | \$0.00 |
| 8/22/2011 | 13823 | 170 | 13653 | 415 | 0 | \$5.98 | 98.77 | \$0.00 |
| 8/23/2011 | 13823 | 122 | 13701 | 415 | 0 | \$5.98 | 99.12 | \$0.00 |
| 8/24/2011 | 13823 | 106 | 13717 | 415 | 0 | \$5.98 | 99.23 | \$0.00 |
| 8/25/2011 | 13823 | 113 | 13710 | 415 | 0 | \$5.98 | 99.18 | \$0.00 |
| 8/26/2011 | 13823 | 106 | 13717 | 415 | 0 | \$5.98 | 99.23 | \$0.00 |
| 8/29/2011 | 13823 | 113 | 13710 | 415 | 0 | \$5.98 | 99.18 | \$0.00 |
| 8/30/2011 | 13823 | 153 | 13670 | 415 | 0 | \$5.98 | 98.89 | \$0.00 |
| 8/31/2011 | 13823 | 200 | 13623 | 415 | 0 | \$5.98 | 98.55 | \$0.00 |
| | | | | | | | 99.11 | \$0.00 |



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Single Space Meter Operability Analysis

| Day | -----#Meters----- | | | -----Damages Assessed----- | | | LD's |
|-----|-------------------|--------------|----------|----------------------------|----------|--------------------|--------|
| | Available | Not Operable | Operable | @97% | # billed | Rate % Operability | |
| | | | | | | 99.13 | \$0.00 |

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **13823**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays