



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

August

2012

			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

90 Day History as of: **8/31/2012**

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2012 (06)</b>								
6/5/2012	15554	4	15550	467	0	\$5.98	99.97	\$0.00
6/6/2012	15554	4	15550	467	0	\$5.98	99.97	\$0.00
6/7/2012	15554	5	15549	467	0	\$5.98	99.97	\$0.00
6/8/2012	15554	5	15549	467	0	\$5.98	99.97	\$0.00
6/11/2012	15554	10	15544	467	0	\$5.98	99.94	\$0.00
6/12/2012	15554	10	15544	467	0	\$5.98	99.94	\$0.00
6/13/2012	15554	7	15547	467	0	\$5.98	99.95	\$0.00
6/14/2012	15554	7	15547	467	0	\$5.98	99.95	\$0.00
6/18/2012	15554	2	15552	467	0	\$5.98	99.99	\$0.00
6/19/2012	15554	3	15551	467	0	\$5.98	99.98	\$0.00
6/20/2012	15554	7	15547	467	0	\$5.98	99.95	\$0.00
6/21/2012	15554	7	15547	467	0	\$5.98	99.95	\$0.00
6/22/2012	15554	3	15551	467	0	\$5.98	99.98	\$0.00
6/25/2012	15554	6	15548	467	0	\$5.98	99.96	\$0.00
6/26/2012	15554	6	15548	467	0	\$5.98	99.96	\$0.00
6/27/2012	15554	10	15544	467	0	\$5.98	99.94	\$0.00
6/28/2012	15554	3	15551	467	0	\$5.98	99.98	\$0.00
6/29/2012	15554	1	15553	467	0	\$5.98	99.99	\$0.00
							<b>99.96</b>	<b>\$0.00</b>



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90 Day History as of: **8/31/2012**

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2012 (07)</b>								
7/2/2012	15554	3	15551	467	0	\$5.98	99.98	\$0.00
7/3/2012	15554	4	15550	467	0	\$5.98	99.97	\$0.00
7/4/2012	15554	7	15547	467	0	\$5.98	99.95	\$0.00
7/5/2012	15554	5	15549	467	0	\$5.98	99.97	\$0.00
7/6/2012	15554	4	15550	467	0	\$5.98	99.97	\$0.00
7/9/2012	15554	6	15548	467	0	\$5.98	99.96	\$0.00
7/10/2012	15554	3	15551	467	0	\$5.98	99.98	\$0.00
7/11/2012	15554	4	15550	467	0	\$5.98	99.97	\$0.00
7/12/2012	15554	4	15550	467	0	\$5.98	99.97	\$0.00
7/13/2012	15554	5	15549	467	0	\$5.98	99.97	\$0.00
7/16/2012	15554	8	15546	467	0	\$5.98	99.95	\$0.00
7/17/2012	15554	10	15544	467	0	\$5.98	99.94	\$0.00
7/18/2012	15554	4	15550	467	0	\$5.98	99.97	\$0.00
7/19/2012	15554	7	15547	467	0	\$5.98	99.95	\$0.00
7/20/2012	15554	1	15553	467	0	\$5.98	99.99	\$0.00
7/23/2012	15554	5	15549	467	0	\$5.98	99.97	\$0.00
7/24/2012	15554	7	15547	467	0	\$5.98	99.95	\$0.00
7/25/2012	15554	38	15516	467	0	\$5.98	99.76	\$0.00
7/26/2012	15554	1	15553	467	0	\$5.98	99.99	\$0.00
7/27/2012	15554	6	15548	467	0	\$5.98	99.96	\$0.00
7/30/2012	15554	4	15550	467	0	\$5.98	99.97	\$0.00
7/31/2012	15554	1	15553	467	0	\$5.98	99.99	\$0.00
							<b>99.96</b>	<b>\$0.00</b>

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90 Day History as of: **8/31/2012**

**Single Space Meter Operability Analysis**

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2012 (08)</b>								
8/1/2012	15554	3	15551	467	0	\$5.98	99.98	\$0.00
8/2/2012	15554	2	15552	467	0	\$5.98	99.99	\$0.00
8/3/2012	15554	3	15551	467	0	\$5.98	99.98	\$0.00
8/6/2012	15554	7	15547	467	0	\$5.98	99.95	\$0.00
8/7/2012	15554	1	15553	467	0	\$5.98	99.99	\$0.00
8/9/2012	15554	5	15549	467	0	\$5.98	99.97	\$0.00
8/10/2012	15554	8	15546	467	0	\$5.98	99.95	\$0.00
8/13/2012	15554	11	15543	467	0	\$5.98	99.93	\$0.00
8/14/2012	15554	8	15546	467	0	\$5.98	99.95	\$0.00
8/15/2012	15554	12	15542	467	0	\$5.98	99.92	\$0.00
8/16/2012	15554	7	15547	467	0	\$5.98	99.95	\$0.00
8/17/2012	15554	8	15546	467	0	\$5.98	99.95	\$0.00
8/20/2012	15554	12	15542	467	0	\$5.98	99.92	\$0.00
8/21/2012	15554	6	15548	467	0	\$5.98	99.96	\$0.00
8/22/2012	15554	9	15545	467	0	\$5.98	99.94	\$0.00
8/23/2012	15554	2	15552	467	0	\$5.98	99.99	\$0.00
8/24/2012	15554	3	15551	467	0	\$5.98	99.98	\$0.00
8/27/2012	15554	12	15542	467	0	\$5.98	99.92	\$0.00
8/28/2012	15554	10	15544	467	0	\$5.98	99.94	\$0.00
8/29/2012	15554	7	15547	467	0	\$5.98	99.95	\$0.00
8/30/2012	15554	17	15537	467	0	\$5.98	99.89	\$0.00
8/31/2012	15554	33	15521	467	0	\$5.98	99.79	\$0.00
							<b>99.95</b>	<b>\$0.00</b>



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90 Day History as of: **8/31/2012**

### Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						99.96	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **15554**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays