



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

December

2012

						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

90 Day History as of: 12/31/2012

Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2012 (10)								
10/4/2012	14599	120	14479	438	0	\$5.98	99.18	\$0.00
10/5/2012	14599	119	14480	438	0	\$5.98	99.18	\$0.00
10/8/2012	14599	340	14259	438	0	\$5.98	97.67	\$0.00
10/9/2012	14599	188	14411	438	0	\$5.98	98.71	\$0.00
10/10/2012	14599	199	14400	438	0	\$5.98	98.64	\$0.00
10/11/2012	14599	167	14432	438	0	\$5.98	98.86	\$0.00
10/12/2012	14599	119	14480	438	0	\$5.98	99.18	\$0.00
10/15/2012	14599	166	14433	438	0	\$5.98	98.86	\$0.00
10/16/2012	14599	156	14443	438	0	\$5.98	98.93	\$0.00
10/17/2012	14599	282	14317	438	0	\$5.98	98.07	\$0.00
10/18/2012	14599	124	14475	438	0	\$5.98	99.15	\$0.00
10/19/2012	14599	152	14447	438	0	\$5.98	98.96	\$0.00
10/22/2012	14599	336	14263	438	0	\$5.98	97.70	\$0.00
10/23/2012	14599	186	14413	438	0	\$5.98	98.73	\$0.00
10/24/2012	14599	101	14498	438	0	\$5.98	99.31	\$0.00
10/25/2012	14599	102	14497	438	0	\$5.98	99.30	\$0.00
10/26/2012	14599	87	14512	438	0	\$5.98	99.40	\$0.00
10/29/2012	14599	239	14360	438	0	\$5.98	98.36	\$0.00
10/30/2012	14599	240	14359	438	0	\$5.98	98.36	\$0.00
10/31/2012	14599	111	14488	438	0	\$5.98	99.24	\$0.00
							98.79	\$0.00



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90 Day History as of: **12/31/2012**

Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2012 (11)								
11/1/2012	14599	68	14531	438	0	\$5.98	99.53	\$0.00
11/2/2012	14599	91	14508	438	0	\$5.98	99.38	\$0.00
11/5/2012	14599	295	14304	438	0	\$5.98	97.98	\$0.00
11/6/2012	14599	109	14490	438	0	\$5.98	99.25	\$0.00
11/7/2012	14599	84	14515	438	0	\$5.98	99.42	\$0.00
11/8/2012	14599	81	14518	438	0	\$5.98	99.45	\$0.00
11/9/2012	14599	77	14522	438	0	\$5.98	99.47	\$0.00
11/12/2012	14599	268	14331	438	0	\$5.98	98.16	\$0.00
11/13/2012	14599	207	14392	438	0	\$5.98	98.58	\$0.00
11/14/2012	14599	150	14449	438	0	\$5.98	98.97	\$0.00
11/15/2012	14599	132	14467	438	0	\$5.98	99.10	\$0.00
11/16/2012	14599	88	14511	438	0	\$5.98	99.40	\$0.00
11/19/2012	14599	289	14310	438	0	\$5.98	98.02	\$0.00
11/20/2012	14599	98	14501	438	0	\$5.98	99.33	\$0.00
11/21/2012	14599	111	14488	438	0	\$5.98	99.24	\$0.00
11/22/2012	14599	189	14410	438	0	\$5.98	98.71	\$0.00
11/23/2012	14599	74	14525	438	0	\$5.98	99.49	\$0.00
11/26/2012	14599	247	14352	438	0	\$5.98	98.31	\$0.00
11/27/2012	14599	126	14473	438	0	\$5.98	99.14	\$0.00
11/28/2012	14599	114	14485	438	0	\$5.98	99.22	\$0.00
11/29/2012	14599	115	14484	438	0	\$5.98	99.21	\$0.00
11/30/2012	14599	99	14500	438	0	\$5.98	99.32	\$0.00
							99.03	\$0.00



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90 Day History as of: 12/31/2012

Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2012 (12)								
12/3/2012	14599	165	14434	438	0	\$5.98	98.87	\$0.00
12/4/2012	14599	126	14473	438	0	\$5.98	99.14	\$0.00
12/5/2012	14599	88	14511	438	0	\$5.98	99.40	\$0.00
12/6/2012	14599	89	14510	438	0	\$5.98	99.39	\$0.00
12/7/2012	14599	78	14521	438	0	\$5.98	99.47	\$0.00
12/10/2012	14599	140	14459	438	0	\$5.98	99.04	\$0.00
12/11/2012	14599	121	14478	438	0	\$5.98	99.17	\$0.00
12/12/2012	14599	215	14384	438	0	\$5.98	98.53	\$0.00
12/13/2012	14599	99	14500	438	0	\$5.98	99.32	\$0.00
12/14/2012	14599	117	14482	438	0	\$5.98	99.20	\$0.00
12/17/2012	14599	311	14288	438	0	\$5.98	97.87	\$0.00
12/18/2012	14599	94	14505	438	0	\$5.98	99.36	\$0.00
12/19/2012	14599	92	14507	438	0	\$5.98	99.37	\$0.00
12/20/2012	14599	98	14501	438	0	\$5.98	99.33	\$0.00
12/21/2012	14599	202	14397	438	0	\$5.98	98.62	\$0.00
12/24/2012	14599	302	14297	438	0	\$5.98	97.93	\$0.00
12/25/2012	14599	319	14280	438	0	\$5.98	97.81	\$0.00
12/26/2012	14599	34	14565	438	0	\$5.98	99.77	\$0.00
12/27/2012	14599	39	14560	438	0	\$5.98	99.73	\$0.00
12/28/2012	14599	99	14500	438	0	\$5.98	99.32	\$0.00
12/31/2012	14599	222	14377	438	0	\$5.98	98.48	\$0.00
							99.01	\$0.00



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90 Day History as of: **12/31/2012**

Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						98.95	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **14599**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays