



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

February

2012

			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29			

90 Day History as of: 2/29/2012

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2011 (12)</b>								
12/5/2011	14138	47	14091	425	0	\$5.98	99.67	\$0.00
12/6/2011	14138	38	14100	425	0	\$5.98	99.73	\$0.00
12/7/2011	14138	31	14107	425	0	\$5.98	99.78	\$0.00
12/8/2011	14138	102	14036	425	0	\$5.98	99.28	\$0.00
12/9/2011	14138	241	13897	425	0	\$5.98	98.30	\$0.00
12/12/2011	14138	228	13910	425	0	\$5.98	98.39	\$0.00
12/13/2011	14138	214	13924	425	0	\$5.98	98.49	\$0.00
12/14/2011	14138	164	13974	425	0	\$5.98	98.84	\$0.00
12/15/2011	14138	150	13988	425	0	\$5.98	98.94	\$0.00
12/16/2011	14138	126	14012	425	0	\$5.98	99.11	\$0.00
12/19/2011	14138	181	13957	425	0	\$5.98	98.72	\$0.00
12/20/2011	14138	256	13882	425	0	\$5.98	98.19	\$0.00
12/21/2011	14138	109	14029	425	0	\$5.98	99.23	\$0.00
12/22/2011	14138	149	13989	425	0	\$5.98	98.95	\$0.00
12/23/2011	14138	283	13855	425	0	\$5.98	98.00	\$0.00
12/26/2011	14138	405	13733	425	0	\$5.98	97.14	\$0.00
12/27/2011	14138	134	14004	425	0	\$5.98	99.05	\$0.00
12/28/2011	14138	130	14008	425	0	\$5.98	99.08	\$0.00
12/29/2011	14138	122	14016	425	0	\$5.98	99.14	\$0.00
12/30/2011	14138	147	13991	425	0	\$5.98	98.96	\$0.00
							<b>98.85</b>	<b>\$0.00</b>



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Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2012 (01)</b>								
1/2/2012	14138	320	13818	425	0	\$5.98	97.74	\$0.00
1/3/2012	14138	152	13986	425	0	\$5.98	98.92	\$0.00
1/4/2012	14138	116	14022	425	0	\$5.98	99.18	\$0.00
1/5/2012	14138	93	14045	425	0	\$5.98	99.34	\$0.00
1/6/2012	14138	166	13972	425	0	\$5.98	98.83	\$0.00
1/9/2012	14138	291	13847	425	0	\$5.98	97.94	\$0.00
1/10/2012	14138	180	13958	425	0	\$5.98	98.73	\$0.00
1/11/2012	14138	142	13996	425	0	\$5.98	99.00	\$0.00
1/12/2012	14138	113	14025	425	0	\$5.98	99.20	\$0.00
1/13/2012	14138	143	13995	425	0	\$5.98	98.99	\$0.00
1/16/2012	14138	302	13836	425	0	\$5.98	97.86	\$0.00
1/17/2012	14138	150	13988	425	0	\$5.98	98.94	\$0.00
1/18/2012	14138	126	14012	425	0	\$5.98	99.11	\$0.00
1/19/2012	14138	106	14032	425	0	\$5.98	99.25	\$0.00
1/20/2012	14138	122	14016	425	0	\$5.98	99.14	\$0.00
1/23/2012	14138	247	13891	425	0	\$5.98	98.25	\$0.00
1/24/2012	14138	130	14008	425	0	\$5.98	99.08	\$0.00
1/25/2012	14138	153	13985	425	0	\$5.98	98.92	\$0.00
1/26/2012	14138	165	13973	425	0	\$5.98	98.83	\$0.00
1/27/2012	14138	127	14011	425	0	\$5.98	99.10	\$0.00
1/30/2012	14138	219	13919	425	0	\$5.98	98.45	\$0.00
1/31/2012	14138	152	13986	425	0	\$5.98	98.92	\$0.00
							<b>98.81</b>	<b>\$0.00</b>



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90 Day History as of: 2/29/2012

## Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2012 (02)</b>								
2/1/2012	14138	109	14029	425	0	\$5.98	99.23	\$0.00
2/2/2012	14138	128	14010	425	0	\$5.98	99.09	\$0.00
2/3/2012	14138	141	13997	425	0	\$5.98	99.00	\$0.00
2/6/2012	14138	190	13948	425	0	\$5.98	98.66	\$0.00
2/7/2012	14138	161	13977	425	0	\$5.98	98.86	\$0.00
2/8/2012	14138	236	13902	425	0	\$5.98	98.33	\$0.00
2/9/2012	14138	141	13997	425	0	\$5.98	99.00	\$0.00
2/10/2012	14138	124	14014	425	0	\$5.98	99.12	\$0.00
2/13/2012	14138	216	13922	425	0	\$5.98	98.47	\$0.00
2/14/2012	14138	154	13984	425	0	\$5.98	98.91	\$0.00
2/15/2012	14138	130	14008	425	0	\$5.98	99.08	\$0.00
2/16/2012	14138	123	14015	425	0	\$5.98	99.13	\$0.00
2/17/2012	14138	137	14001	425	0	\$5.98	99.03	\$0.00
2/20/2012	14138	330	13808	425	0	\$5.98	97.67	\$0.00
2/21/2012	14138	178	13960	425	0	\$5.98	98.74	\$0.00
2/22/2012	14138	123	14015	425	0	\$5.98	99.13	\$0.00
2/23/2012	14138	107	14031	425	0	\$5.98	99.24	\$0.00
2/24/2012	14138	109	14029	425	0	\$5.98	99.23	\$0.00
2/27/2012	14138	158	13980	425	0	\$5.98	98.88	\$0.00
2/28/2012	14138	139	13999	425	0	\$5.98	99.02	\$0.00
2/29/2012	14138	55	14083	425	0	\$5.98	99.61	\$0.00
							<b>98.93</b>	<b>\$0.00</b>



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90 Day History as of: **2/29/2012**

## Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						98.86	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **14138**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays