



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

January

2012

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

90 Day History as of: 1/31/2012

Single Space Meter Operability Analysis

Day	#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2011 (11)								
11/4/2011	14108	113	13995	424	0	\$5.98	99.20	\$0.00
11/7/2011	14108	206	13902	424	0	\$5.98	98.54	\$0.00
11/8/2011	14108	207	13901	424	0	\$5.98	98.53	\$0.00
11/9/2011	14108	143	13965	424	0	\$5.98	98.99	\$0.00
11/10/2011	14108	175	13933	424	0	\$5.98	98.76	\$0.00
11/11/2011	14108	255	13853	424	0	\$5.98	98.19	\$0.00
11/14/2011	14108	210	13898	424	0	\$5.98	98.51	\$0.00
11/15/2011	14108	158	13950	424	0	\$5.98	98.88	\$0.00
11/16/2011	14108	147	13961	424	0	\$5.98	98.96	\$0.00
11/17/2011	14108	134	13974	424	0	\$5.98	99.05	\$0.00
11/18/2011	14108	158	13950	424	0	\$5.98	98.88	\$0.00
11/21/2011	14108	320	13788	424	0	\$5.98	97.73	\$0.00
11/22/2011	14108	187	13921	424	0	\$5.98	98.67	\$0.00
11/23/2011	14108	140	13968	424	0	\$5.98	99.01	\$0.00
11/24/2011	14108	245	13863	424	0	\$5.98	98.26	\$0.00
11/25/2011	14108	123	13985	424	0	\$5.98	99.13	\$0.00
11/28/2011	14108	210	13898	424	0	\$5.98	98.51	\$0.00
11/29/2011	14108	156	13952	424	0	\$5.98	98.89	\$0.00
11/30/2011	14108	139	13969	424	0	\$5.98	99.01	\$0.00
							98.72	\$0.00



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Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2011 (12)								
12/1/2011	14108	160	13948	424	0	\$5.98	98.87	\$0.00
12/2/2011	14108	52	14056	424	0	\$5.98	99.63	\$0.00
12/5/2011	14108	54	14054	424	0	\$5.98	99.62	\$0.00
12/6/2011	14108	41	14067	424	0	\$5.98	99.71	\$0.00
12/7/2011	14108	32	14076	424	0	\$5.98	99.77	\$0.00
12/8/2011	14108	102	14006	424	0	\$5.98	99.28	\$0.00
12/9/2011	14108	241	13867	424	0	\$5.98	98.29	\$0.00
12/12/2011	14108	228	13880	424	0	\$5.98	98.38	\$0.00
12/13/2011	14108	214	13894	424	0	\$5.98	98.48	\$0.00
12/14/2011	14108	164	13944	424	0	\$5.98	98.84	\$0.00
12/15/2011	14108	150	13958	424	0	\$5.98	98.94	\$0.00
12/16/2011	14108	126	13982	424	0	\$5.98	99.11	\$0.00
12/19/2011	14108	181	13927	424	0	\$5.98	98.72	\$0.00
12/20/2011	14108	256	13852	424	0	\$5.98	98.19	\$0.00
12/21/2011	14108	109	13999	424	0	\$5.98	99.23	\$0.00
12/22/2011	14108	149	13959	424	0	\$5.98	98.94	\$0.00
12/23/2011	14108	283	13825	424	0	\$5.98	97.99	\$0.00
12/26/2011	14108	405	13703	424	0	\$5.98	97.13	\$0.00
12/27/2011	14108	134	13974	424	0	\$5.98	99.05	\$0.00
12/28/2011	14108	130	13978	424	0	\$5.98	99.08	\$0.00
12/29/2011	14108	122	13986	424	0	\$5.98	99.14	\$0.00
12/30/2011	14108	147	13961	424	0	\$5.98	98.96	\$0.00
							98.88	\$0.00



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90 Day History as of: 1/31/2012

Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2012 (01)								
1/2/2012	14108	320	13788	424	0	\$5.98	97.73	\$0.00
1/3/2012	14108	152	13956	424	0	\$5.98	98.92	\$0.00
1/4/2012	14108	116	13992	424	0	\$5.98	99.18	\$0.00
1/5/2012	14108	93	14015	424	0	\$5.98	99.34	\$0.00
1/6/2012	14108	166	13942	424	0	\$5.98	98.82	\$0.00
1/9/2012	14108	291	13817	424	0	\$5.98	97.94	\$0.00
1/10/2012	14108	180	13928	424	0	\$5.98	98.72	\$0.00
1/11/2012	14108	142	13966	424	0	\$5.98	98.99	\$0.00
1/12/2012	14108	113	13995	424	0	\$5.98	99.20	\$0.00
1/13/2012	14108	143	13965	424	0	\$5.98	98.99	\$0.00
1/16/2012	14108	302	13806	424	0	\$5.98	97.86	\$0.00
1/17/2012	14108	150	13958	424	0	\$5.98	98.94	\$0.00
1/18/2012	14108	126	13982	424	0	\$5.98	99.11	\$0.00
1/19/2012	14108	106	14002	424	0	\$5.98	99.25	\$0.00
1/20/2012	14108	122	13986	424	0	\$5.98	99.14	\$0.00
1/23/2012	14108	247	13861	424	0	\$5.98	98.25	\$0.00
1/24/2012	14108	130	13978	424	0	\$5.98	99.08	\$0.00
1/25/2012	14108	153	13955	424	0	\$5.98	98.92	\$0.00
1/26/2012	14108	165	13943	424	0	\$5.98	98.83	\$0.00
1/27/2012	14108	127	13981	424	0	\$5.98	99.10	\$0.00
1/30/2012	14108	219	13889	424	0	\$5.98	98.45	\$0.00
1/31/2012	14108	152	13956	424	0	\$5.98	98.92	\$0.00
							98.80	\$0.00



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90 Day History as of: **1/31/2012**

Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						98.81	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **14108**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays