



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

January

2013

			1	2	3	4	5
6	7	8	9	10	11	12	
13	14	15	16	17	18	19	
20	21	22	23	24	25	26	
27	28	29	30	31			

90 Day History as of: 1/31/2013

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2012 (11)</b>								
11/5/2012	14607	118	14489	439	0	\$5.98	99.19	\$0.00
11/6/2012	14607	108	14499	439	0	\$5.98	99.26	\$0.00
11/7/2012	14607	84	14523	439	0	\$5.98	99.42	\$0.00
11/8/2012	14607	81	14526	439	0	\$5.98	99.45	\$0.00
11/9/2012	14607	77	14530	439	0	\$5.98	99.47	\$0.00
11/12/2012	14607	268	14339	439	0	\$5.98	98.17	\$0.00
11/13/2012	14607	207	14400	439	0	\$5.98	98.58	\$0.00
11/14/2012	14607	150	14457	439	0	\$5.98	98.97	\$0.00
11/15/2012	14607	132	14475	439	0	\$5.98	99.10	\$0.00
11/16/2012	14607	88	14519	439	0	\$5.98	99.40	\$0.00
11/19/2012	14607	289	14318	439	0	\$5.98	98.02	\$0.00
11/20/2012	14607	98	14509	439	0	\$5.98	99.33	\$0.00
11/21/2012	14607	111	14496	439	0	\$5.98	99.24	\$0.00
11/22/2012	14607	189	14418	439	0	\$5.98	98.71	\$0.00
11/23/2012	14607	74	14533	439	0	\$5.98	99.49	\$0.00
11/26/2012	14607	247	14360	439	0	\$5.98	98.31	\$0.00
11/27/2012	14607	126	14481	439	0	\$5.98	99.14	\$0.00
11/28/2012	14607	114	14493	439	0	\$5.98	99.22	\$0.00
11/29/2012	14607	115	14492	439	0	\$5.98	99.21	\$0.00
11/30/2012	14607	99	14508	439	0	\$5.98	99.32	\$0.00
							<b>99.05</b>	<b>\$0.00</b>



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90 Day History as of: 1/31/2013

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2012 (12)</b>								
12/3/2012	14607	165	14442	439	0	\$5.98	98.87	\$0.00
12/4/2012	14607	126	14481	439	0	\$5.98	99.14	\$0.00
12/5/2012	14607	88	14519	439	0	\$5.98	99.40	\$0.00
12/6/2012	14607	89	14518	439	0	\$5.98	99.39	\$0.00
12/7/2012	14607	78	14529	439	0	\$5.98	99.47	\$0.00
12/10/2012	14607	140	14467	439	0	\$5.98	99.04	\$0.00
12/11/2012	14607	121	14486	439	0	\$5.98	99.17	\$0.00
12/12/2012	14607	215	14392	439	0	\$5.98	98.53	\$0.00
12/13/2012	14607	99	14508	439	0	\$5.98	99.32	\$0.00
12/14/2012	14607	117	14490	439	0	\$5.98	99.20	\$0.00
12/17/2012	14607	311	14296	439	0	\$5.98	97.87	\$0.00
12/18/2012	14607	94	14513	439	0	\$5.98	99.36	\$0.00
12/19/2012	14607	92	14515	439	0	\$5.98	99.37	\$0.00
12/20/2012	14607	98	14509	439	0	\$5.98	99.33	\$0.00
12/21/2012	14607	202	14405	439	0	\$5.98	98.62	\$0.00
12/24/2012	14607	302	14305	439	0	\$5.98	97.93	\$0.00
12/25/2012	14607	319	14288	439	0	\$5.98	97.82	\$0.00
12/26/2012	14607	34	14573	439	0	\$5.98	99.77	\$0.00
12/27/2012	14607	39	14568	439	0	\$5.98	99.73	\$0.00
12/28/2012	14607	99	14508	439	0	\$5.98	99.32	\$0.00
12/31/2012	14607	222	14385	439	0	\$5.98	98.48	\$0.00
							<b>99.01</b>	<b>\$0.00</b>



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90 Day History as of: **1/31/2013**

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2013 (01)</b>								
1/1/2013	14607	296	14311	439	0	\$5.98	97.97	\$0.00
1/2/2013	14607	83	14524	439	0	\$5.98	99.43	\$0.00
1/3/2013	14607	69	14538	439	0	\$5.98	99.53	\$0.00
1/4/2013	14607	100	14507	439	0	\$5.98	99.32	\$0.00
1/7/2013	14607	272	14335	439	0	\$5.98	98.14	\$0.00
1/8/2013	14607	89	14518	439	0	\$5.98	99.39	\$0.00
1/9/2013	14607	88	14519	439	0	\$5.98	99.40	\$0.00
1/10/2013	14607	84	14523	439	0	\$5.98	99.42	\$0.00
1/11/2013	14607	71	14536	439	0	\$5.98	99.51	\$0.00
1/14/2013	14607	102	14505	439	0	\$5.98	99.30	\$0.00
1/15/2013	14607	91	14516	439	0	\$5.98	99.38	\$0.00
1/16/2013	14607	78	14529	439	0	\$5.98	99.47	\$0.00
1/17/2013	14607	81	14526	439	0	\$5.98	99.45	\$0.00
1/18/2013	14607	75	14532	439	0	\$5.98	99.49	\$0.00
1/21/2013	14607	217	14390	439	0	\$5.98	98.51	\$0.00
1/22/2013	14607	121	14486	439	0	\$5.98	99.17	\$0.00
1/23/2013	14607	96	14511	439	0	\$5.98	99.34	\$0.00
1/24/2013	14607	69	14538	439	0	\$5.98	99.53	\$0.00
1/25/2013	14607	69	14538	439	0	\$5.98	99.53	\$0.00
1/28/2013	14607	200	14407	439	0	\$5.98	98.63	\$0.00
1/29/2013	14607	98	14509	439	0	\$5.98	99.33	\$0.00
1/30/2013	14607	132	14475	439	0	\$5.98	99.10	\$0.00
1/31/2013	14607	80	14527	439	0	\$5.98	99.45	\$0.00
							<b>99.21</b>	<b>\$0.00</b>



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90 Day History as of: **1/31/2013**

## Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						99.09	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **14607**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays